



भारतीय कृषि अनुसन्धान परिषद्
INDIAN COUNCIL OF AGRICULTURAL RESEARCH
कृषि भवन, डा० राजेन्द्र प्रसाद मार्ग नई दिल्ली 110001
Krishi Bhawan, Dr.rajendra Prasad Road, New Delhi-110001

F.No 10/02/2025-Pension(e-394320)

Dated 22/10-2025

CIRCULAR

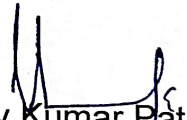
It is hereby announced that the Indian Council of Agricultural Research (ICAR) has now onboarded under the Jeevan Pramaan initiative.
https://jeevanpramaan.gov.in/v1.0/misc/sanction_authority)

Accordingly, all pensioners of 19 Sanctioning Units, i.e., Pension Authorizing Units (P.A.U.s), can now submit their Digital Life Certificate (DLC) online via the Jeevan Pramaan portal or through the Android, iOS, or Windows (10/11) applications (with an external biometric device) at the respective State Bank of India branches where they receive their pension.

This initiative aims to simplify the process for pensioners by enabling hassle-free and contactless submission of life certificates at various CPPC branches of the State Bank of India.

The Standard Operating Procedures (SOPs) and related manuals for DLC submission on Jeevan Pramaan are hereby endorsed for your kind information.

All P.A.U.s (as per the list) are hereby requested to widely circulate this information to all pensioners under their jurisdiction.


(Sanjay Kumar Pathak)
Joint Secretary (Finance)

Distributions:-

1. I/C ARIC, DKMA, Krishi Anusandhan Bhawan-I, Pusa, New Delhi-12 for uploading the Circular on the website of ICAR.
2. All Pension Authorization Units of ICAR as per list.
3. DDGs of all SMDs of ICAR Hqrs.
4. The Directors ICAR institutes / Bureaux / NRCs/PDs/ATARIs
5. PPS to Secretary, DARE & DG, ICAR.
6. PPS to Secretary, ICAR.
7. PPS to AS&FA, DARE/ICAR
8. Secretary, CJSC, ICAR.
9. All Pensioners of ICAR/Institutes/Buearx/NRCs/PDs/ATARIs
10. E-Office Notice Board.

(Note: Please download the copy of this circular as per requirement as it is not being distributed separately)

Standard Operating Procedures (SOPs) for DLC (Digital Life Certificate Submission on Jeevan Pramaan for the All pensioners of 19 Sanctioning Units i.e. Pension Authorizing Units (P.A.U's.)

I	II
Eligibility	All pensioners of 19 Sanctioning Units i.e. Pension Authorizing Units (P.A.U's.)-as per the list.
Mode of submission	Through the Jeevan Pramaan Portal https://jeevanpramaan.gov.in Alternatively, submission can also be done using the Jeevan Pramaan mobile app or by visiting a nearby Citizen Service Centre (CSC) or bank branch enabled for DLC
System Requirement for Android	i) Android 9.0 or above (Un-rooted device). ii) Download and install AadhaarFaceRd from Play Store ii) Download and install Jeevan Pramaan Face App from Play Store. (User manual is attached)
System Requirements for IOS	i) IOS 14.0 or above (Un-rooted device). ii) Download and install AadhaarFaceRd from APP Store. ii) Download and install Jeevan Pramaan Face App from APP Store. (User manual is attached)
System Requirements for windows (10/11) (With external biometric device)	i) Microsoft .Net Framework version 4 - Full (or) Higher ii) Microsoft Visual C++ 2010 Re distributable Package for Windows machine. iii) Jeevan Pramaan client software (Windows) will require a biometric fingerprint/ iris scanner device. (User manual is attached)
Layout	The pension process must ensure compliance with the system requirements and proceed according to the attached manuals for the different systems. Please read the manuals carefully and select the option invariably: - <u>Sanctioning Authority – Indian Council of Agricultural Research (ICAR)</u> <u>Disbursing Authority- Banks</u> <u>Agency- State Bank of India</u>
Submission period	November 1 and closes on November 30 every year.

For more details or clarifications, please refer to the attached manuals.

Useful links

1. <https://jeevanpramaan.gov.in/v1.0/>
2. <https://jeevanpramaan.gov.in/v1.0/apppackage/appdownload>
3. https://jeevanpramaan.gov.in/newassets/jpdocs/JeevanPramaan_FaceApp_3.6_Installation.pdf
4. https://jeevanpramaan.gov.in/newassets/jpdocs/JeevanPramaan_FaceApp_4.0_IOS.pdf

**JEEVAN PRAMAAN APP
FOR
ANDROID MOBILE PHONES**

User-Manual

JEEVAN PRAMAN (DIGITAL LIFE CERTIFICATE) THROUGH FACE, FINGER & IRIS AUTHENTICATION

Requirement

- Android Smartphone (version 9.0 & above) (**un-rooted device**)
- Internet connection
- RAM - 4+ GB
- Storage – 64GB (Minimum 500 MB free storage space)
- Camera resolution - 5 Mp or more (In case of Face Authentication)
- For Face Authentication - AadhaarFaceRD app (No biometric device is required)
- For Finger/Iris Authentication - RD service of Biometric Device being used

Process

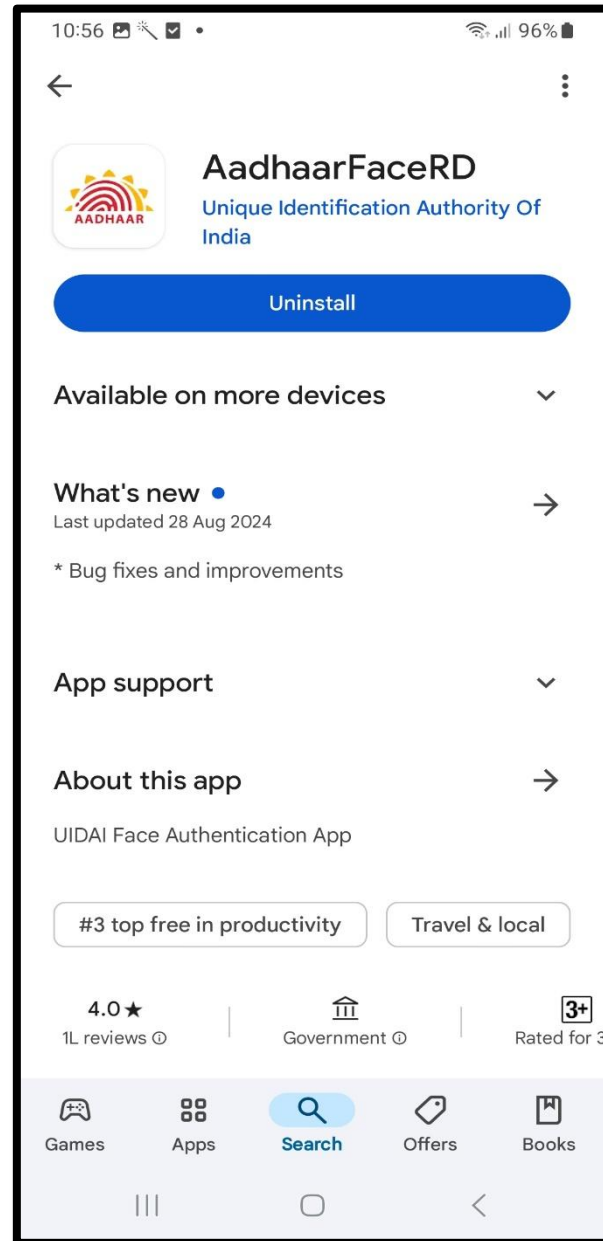
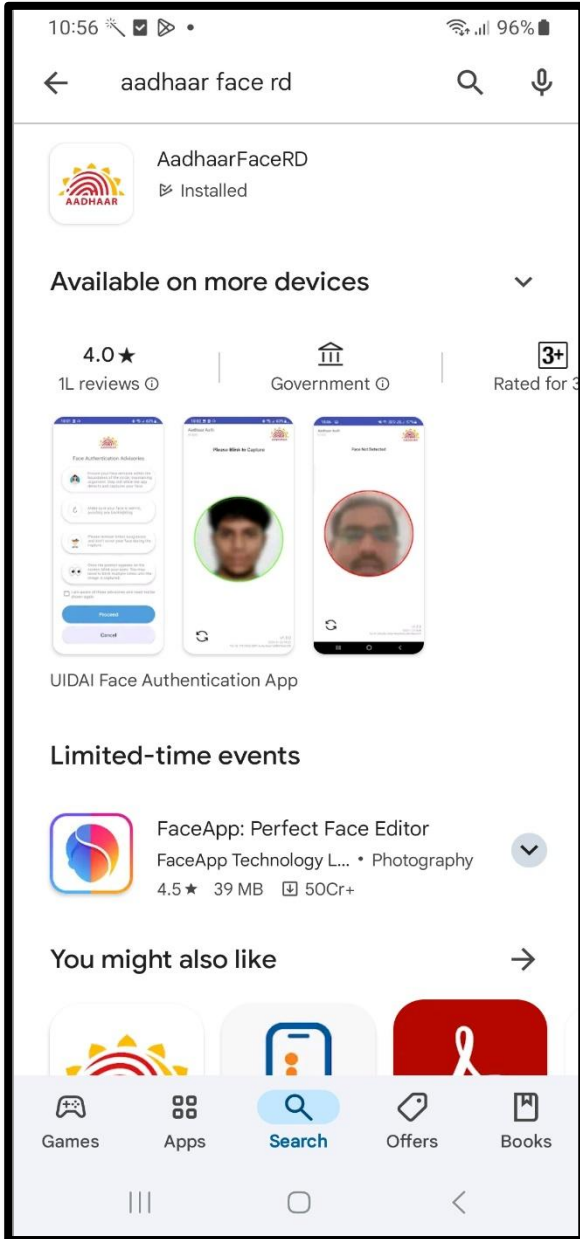
Step-1: Download and Install **AadhaarFaceRD OR RDService App of Biometric device** (if using Biometric device) from Google Play Store.(Refer to page number 3 & 5)

Step-2: Download and Install **Jeevan Pramaan Application**. (Refer to page number 6)

Step-3: Operator Authentication - This is a one time process. Pensioner can be the Operator as well. (Refer to page number 10)

Step-4: Pensioner Authentication - Fill in the pensioner details and Aadhaar based Biometric Authentication of Pensioner. (Refer to page number 18)

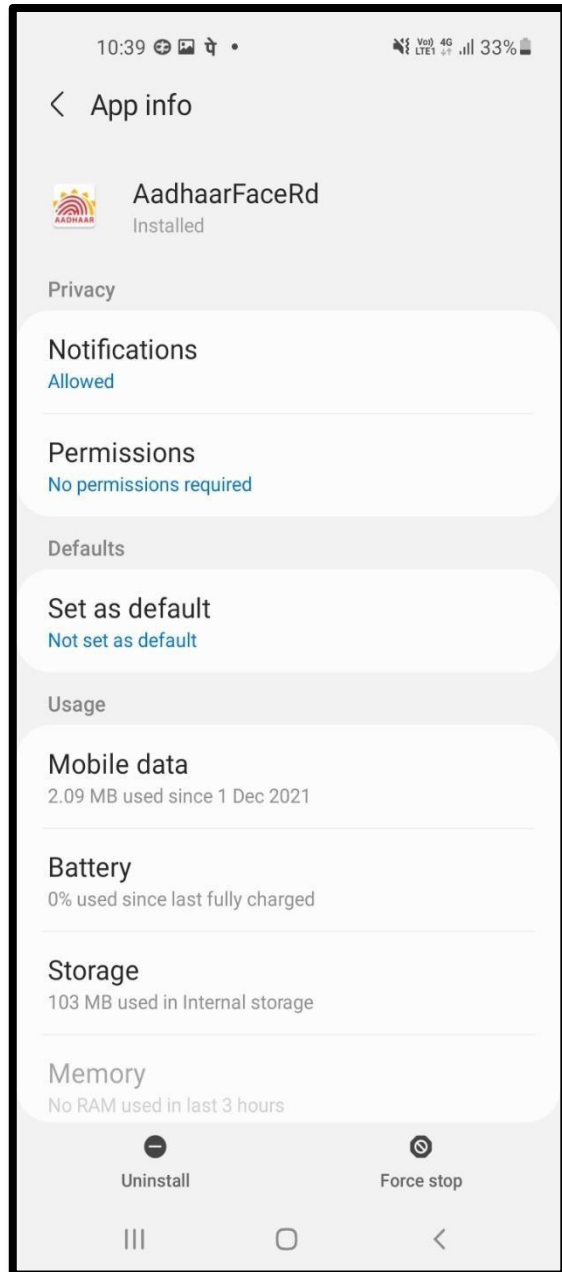
Step-1: Download and Install AadhaarFaceRD App from Google Play Store



- ☐ Open Google Play Store, search for "AadhaarFaceRD"
- ☐ Install the AadhaarFaceRD.

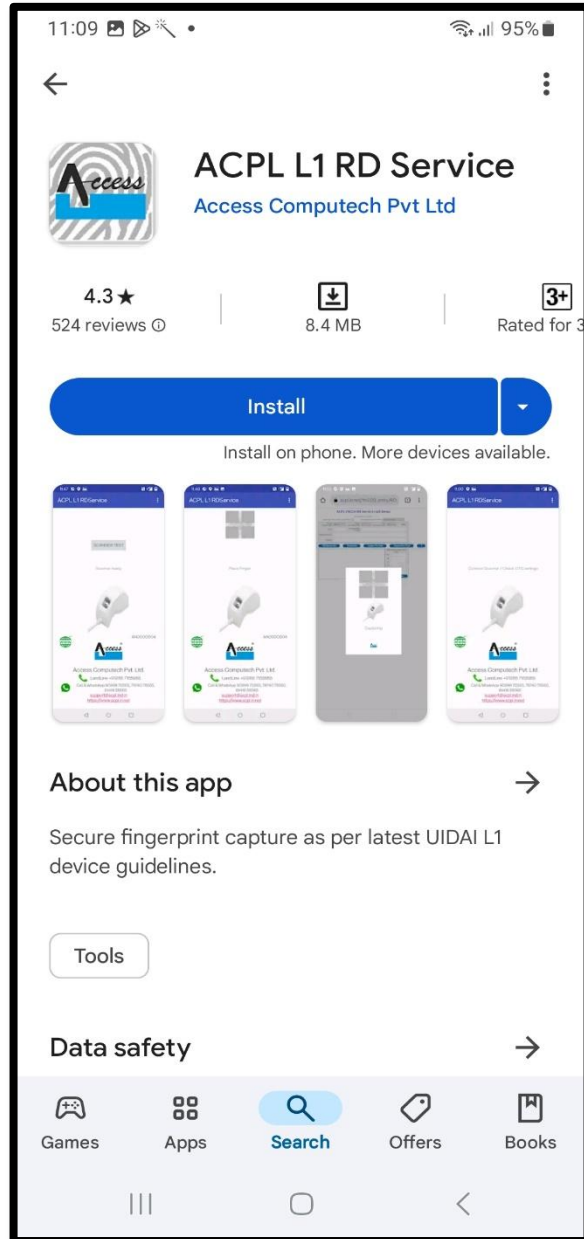


Step-1: Download and Install AadhaarFaceRd App from Google Play Store



- ☐ The *AadhaarFaceRd* is not shown like other apps and has no icon.
- ☐ The App is visible in Settings → App Info, as shown in the image.

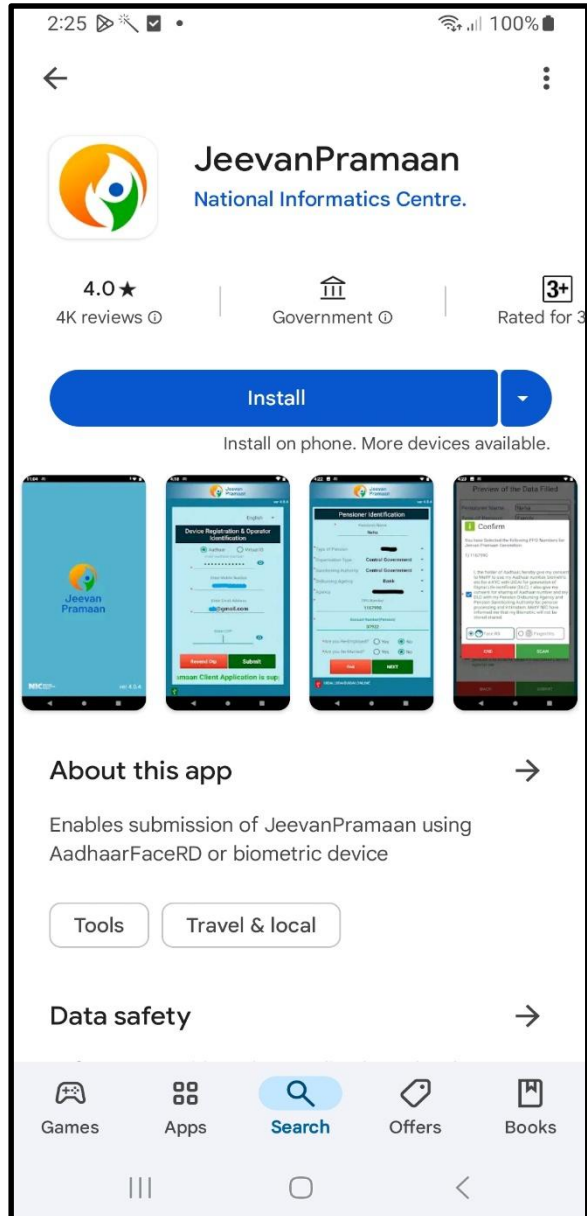
Step-1: Download and Install **Finger** or **IRIS** RDService App from Google Play Store



❑ Open Google Play Store, search for RD Service of biometric device that you are using, and install the same.



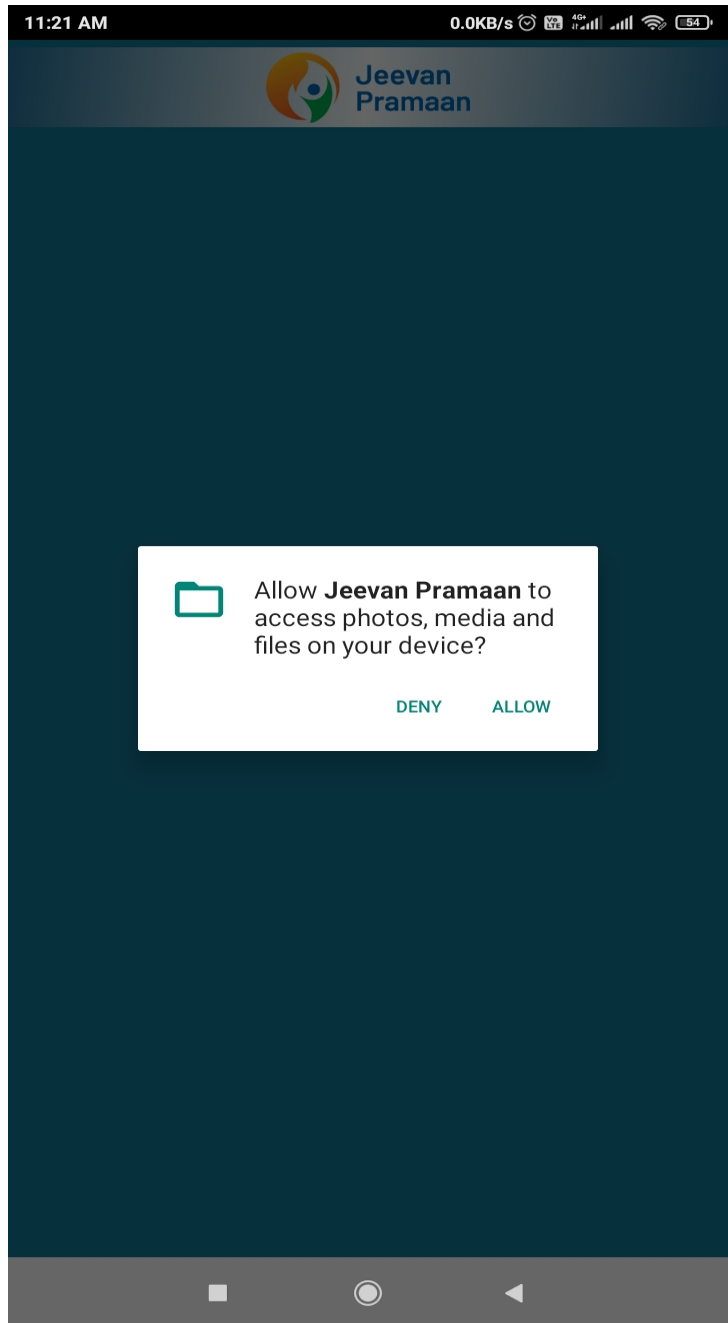
Step-2: Download Jeevan Pramaan Application



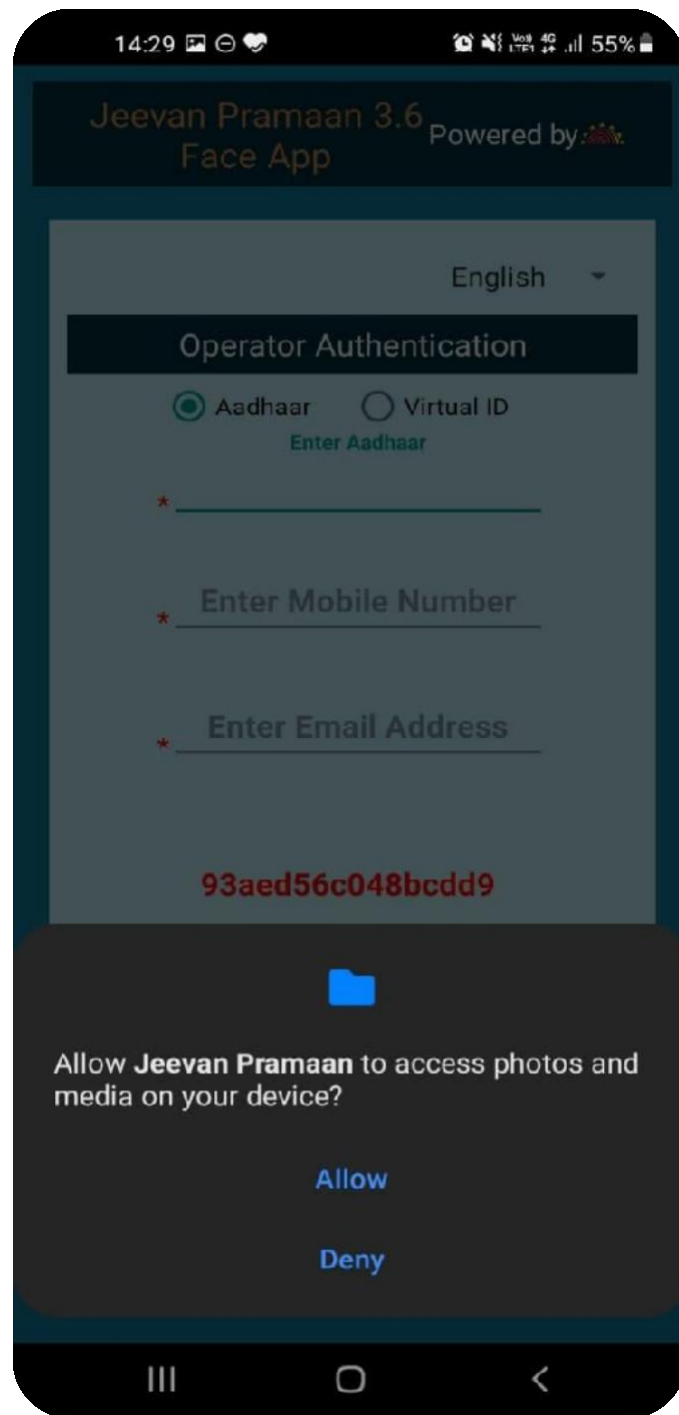
- ☐ Open Google Play Store, search for *Jeevan Pramaan*. Install the application.
- ☐ Screen shot for reference is shown



- ☐ After you have successfully installed the Jeevan Pramaan Application, run the application.
- ☐ The screen as shown on the left appears.

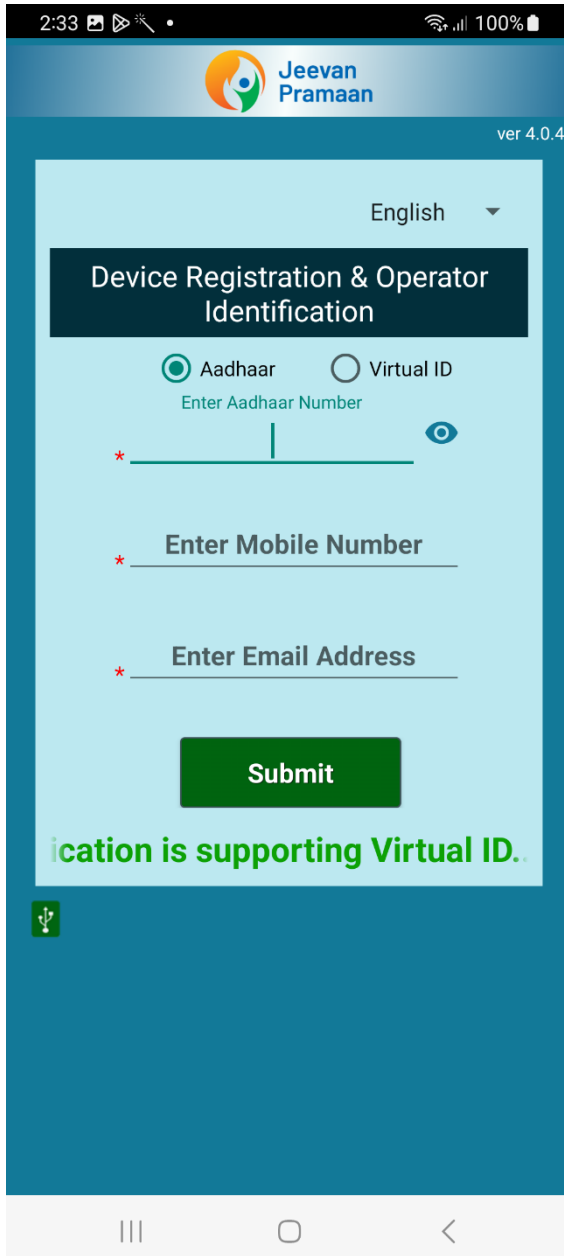


- ☐ A pop-up will appear asking for permissions.
- ☐ You need to allow the permissions in order to run the application. Click on 'Allow' to proceed further.



☐ Next another pop-up will appear asking for more permissions. Click on *Allow*.

Step-3: Device Registration & Operator Identification (one time process)



The screenshot shows the Jeevan Pramaan app interface. At the top, the status bar displays the time 2:33, signal strength, and 100% battery. The app header includes the Jeevan Pramaan logo and version 4.0.4. A language dropdown menu is set to 'English'. The main title of the screen is 'Device Registration & Operator Identification'. Below this, there are two radio button options: 'Aadhaar' (selected) and 'Virtual ID'. Under the 'Aadhaar' option, there is a text input field labeled 'Enter Aadhaar Number' with a red asterisk on the left and an eye icon on the right. Below this is another text input field labeled 'Enter Mobile Number' with a red asterisk on the left. Below that is a third text input field labeled 'Enter Email Address' with a red asterisk on the left. At the bottom of the form is a green 'Submit' button. A green banner at the bottom of the screen states 'Registration is supporting Virtual ID.'.



- ☐ Next the '*Device Registration & Operator Identification*' screen appears. This is a one time process. Any person can act as an operator. The pensioner can also act as an operator.
- ☐ The operator needs to enter his/her Aadhaar number, mobile number and e-mail address and click on *submit*
- ☐ **The mobile number need not be linked with Aadhaar**, you can enter any mobile number but make sure you have it as you will receive an OTP on the mobile and email-id provided

Step-3: Device Registration & Operator Identification (one time process)

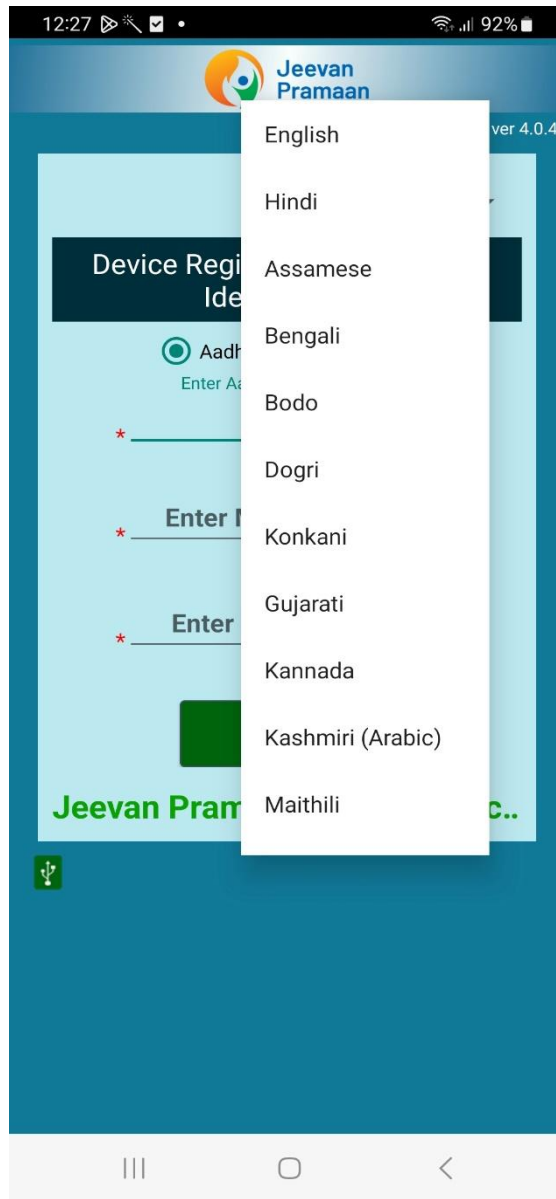


Fig. 1

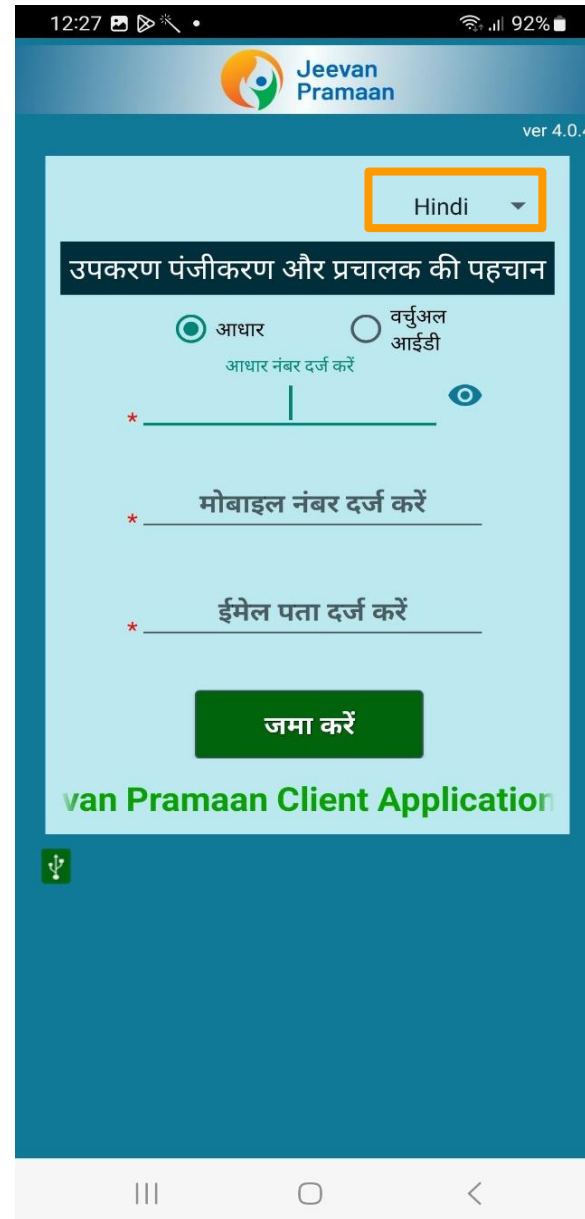
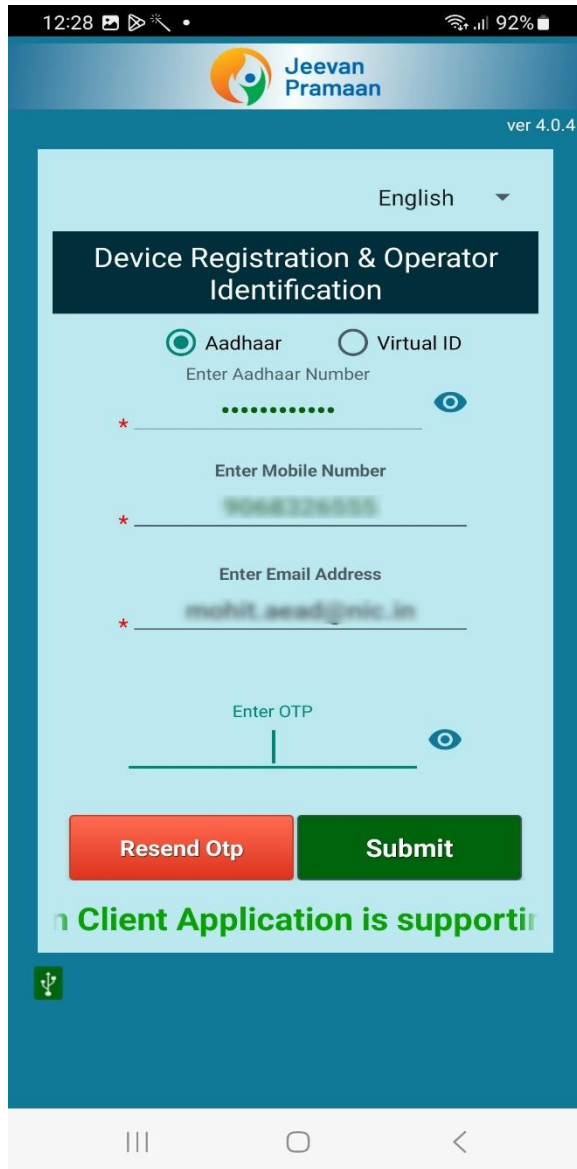


Fig. 2

- ❑ The application is multilingual - you can select any of the language from the dropdown at the top right corner (marked in orange box in Fig. 2)
- ❑ Fig. 2 shows how the application looks like in Hindi language

Step-3: Device Registration & Operator Identification (one time process)



The screenshot shows the Jeevan Pramaan app interface. At the top, the status bar displays the time 12:28, signal strength, and 92% battery. The app header includes the Jeevan Pramaan logo and version 4.0.4. Below the header, there is a language selector set to 'English'. The main title of the screen is 'Device Registration & Operator Identification'. There are two radio buttons: 'Aadhaar' (selected) and 'Virtual ID'. Below these are four input fields, each with a red asterisk on the left and a toggle icon on the right: 'Enter Aadhaar Number' (masked with dots), 'Enter Mobile Number' (masked with green dots), 'Enter Email Address' (masked with green text), and 'Enter OTP' (empty). At the bottom, there are two buttons: a red 'Resend Otp' button and a green 'Submit' button. A green banner at the very bottom says 'Client Application is supporti'.



- ☐ After the Operator has entered the details, he/she will receive an OTP on entered mobile number as well as email.
 - ☐ Enter any one of the OTP received and then click on *Submit* button.
- (In case OTP is not received click on *Resend OTP* button)

Step-3: Device Registration & Operator Identification (one time process)

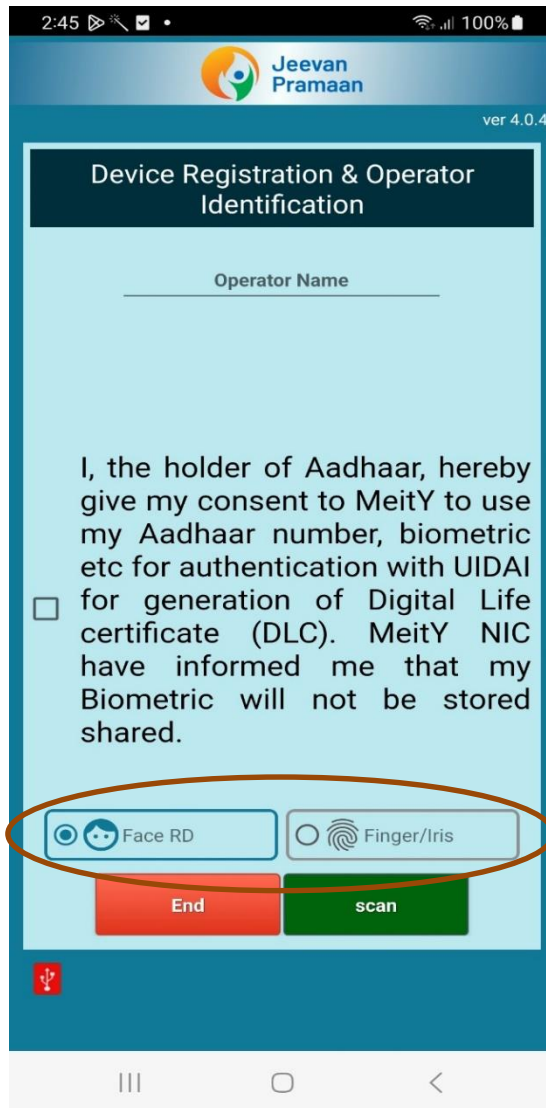


Fig. 1

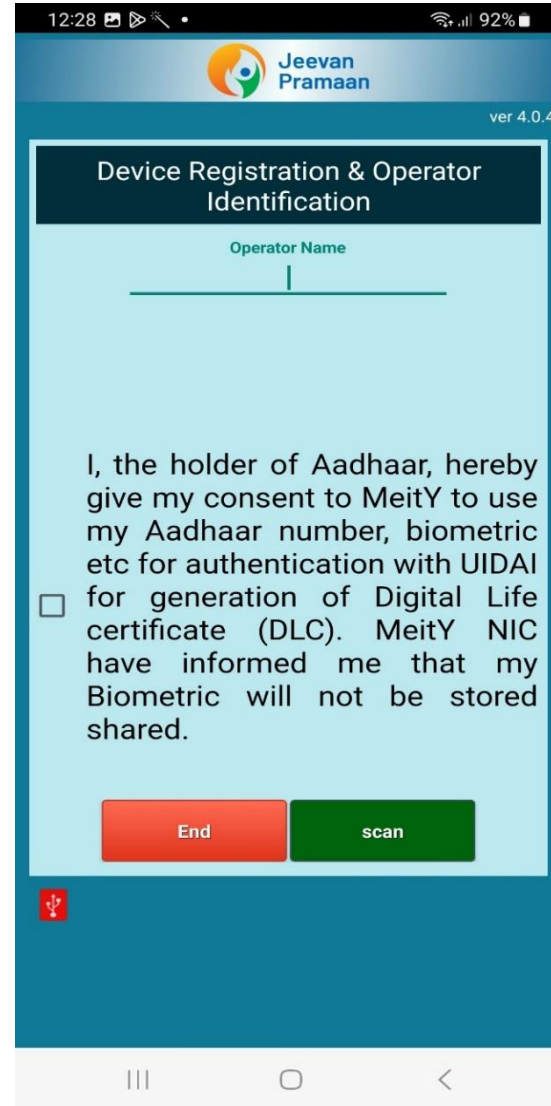


Fig. 2



- ☐ After successful OTP Validation the screen shown on left will appear.
- ☐ The Operator needs to enter name and give consent for authentication by clicking on the checkbox.
- ☐ If both face and biometric RdService is installed and biometric device is connected then user will get two options to select from - Face RD & Finger/Iris as shown in Fig.1 Choose the desired option.
- ☐ If multiple RdService are not installed then application will not show any option and proceeds with available installed RdService (Fig. 2)
- ☐ Click on *Scan* button to proceed for scan.

Step-3: Device Registration & Operator Identification (Registration Using Face)

2:56 99%



Face Authentication Advisories

-  Ensure your face remains within the boundaries of the circle, maintaining alignment. Stay still while the app detects and captures your face.
-  Make sure your face is well-lit, avoiding any backlighting.
-  Please remove tinted sunglasses and don't cover your face during the capture.
-  Once the prompt appears on the screen, blink your eyes. You may need to blink multiple times until the image is captured.

☐ I am aware of these advisories and need not be shown again.

Proceed

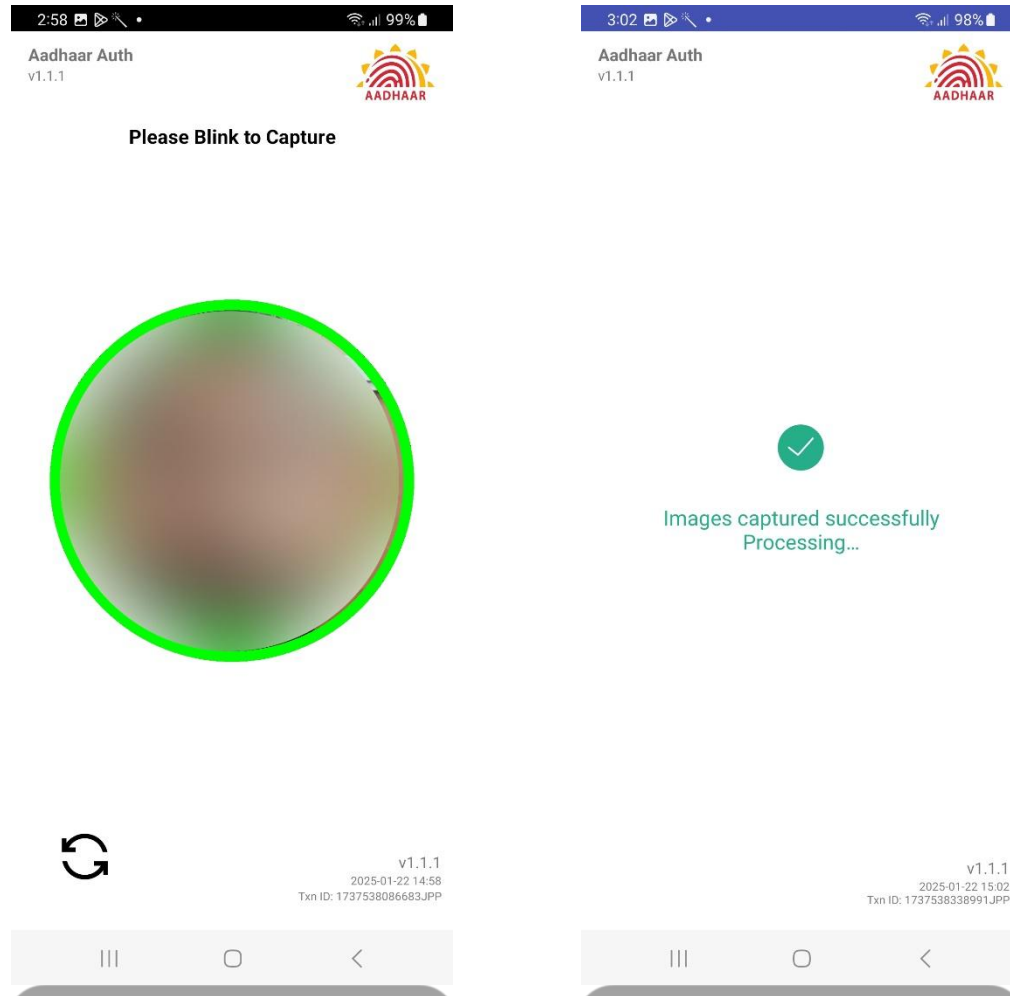
Cancel



Registration Using Face Authentication

- ☐ The screen shows the instructions for face authentication.
- ☐ Read the instructions carefully, click on the check box and then click on *Proceed*.

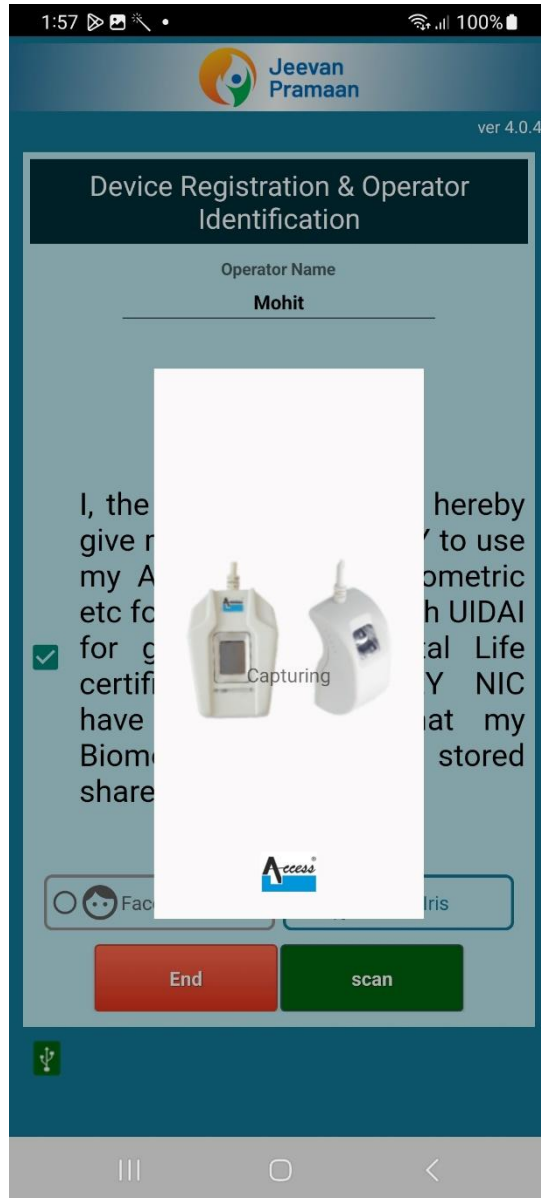
Step-3: Device Registration & Operator Identification (Registration Using Face)



Registration Using Face Authentication

- ☐ You can use the front or rear camera to capture the face.
- ☐ The screen shows the instructions you need to follow while scanning. Face should be within the circle and blink your eyes.
- ☐ Follow the instructions that appear on the screen to successfully complete the face authentication process.

Step-3: Device Registration & Operator Identification (Registration Using Biometric device)



Registration Using Biometric device

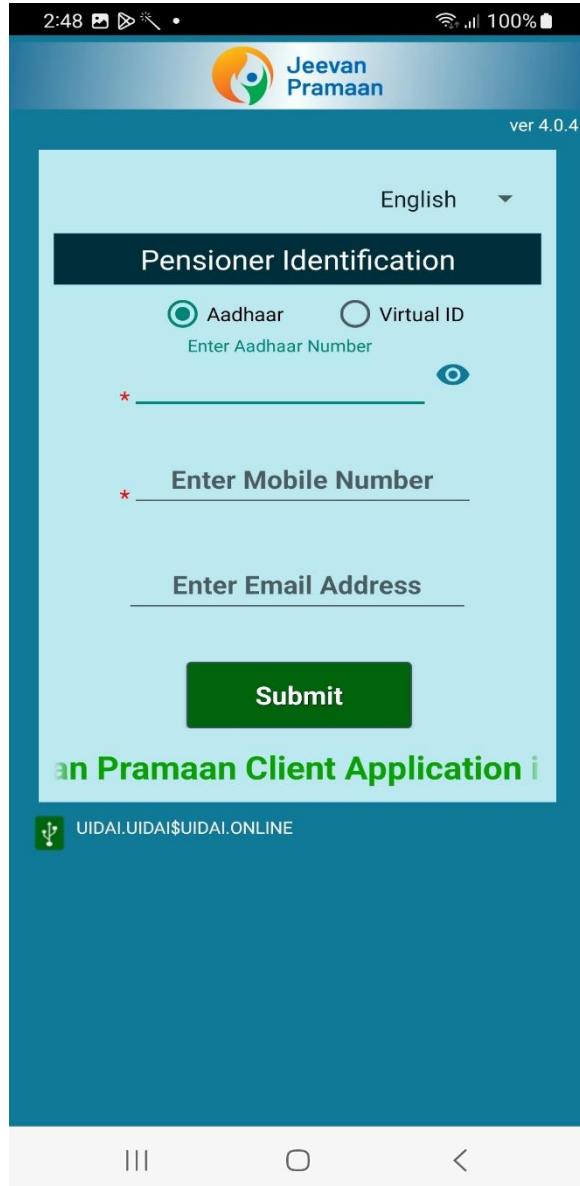
- ☐ Place your finger on the biometric device to scan finger print. (or in case using Iris device scan your eye)

Step-3: Device Registration & Operator Identification (one time process)



After you have successfully authenticated yourself through face, finger or iris scan, the application restarts itself and a toast is shown “Operator Authentication Successful” which implies that the ‘Device Registration & Operator Identification’ is successfully completed.

Step-4: Pensioner Identification

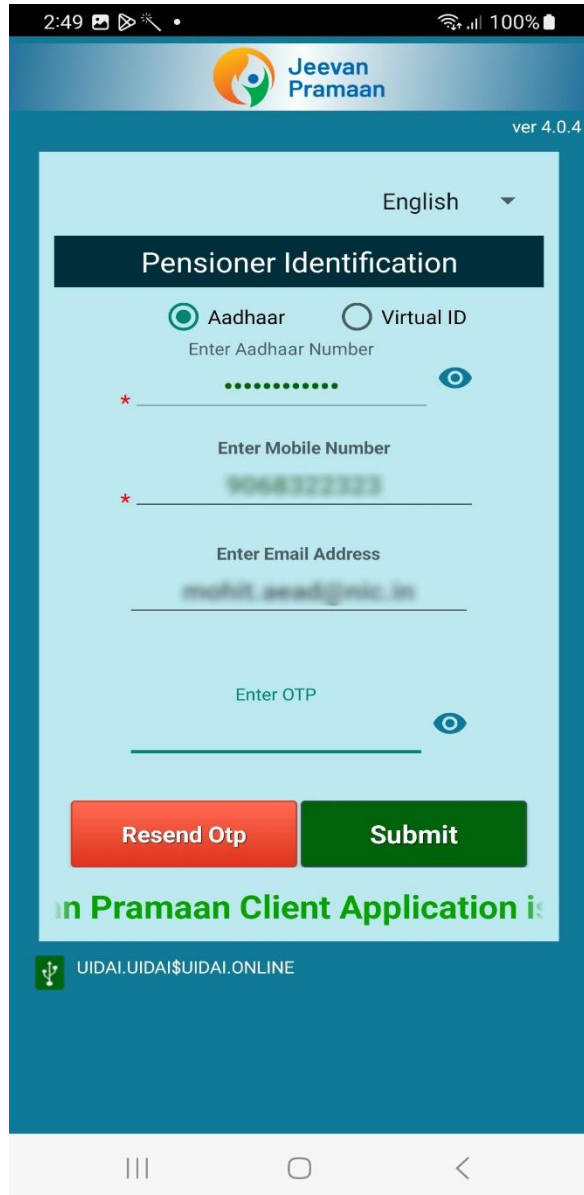


The screenshot shows the 'Pensioner Identification' screen of the Jeevan Pramaan application. At the top, the Jeevan Pramaan logo and version 'ver 4.0.4' are visible. Below the logo, there is a language dropdown set to 'English'. The main section is titled 'Pensioner Identification' and contains two radio buttons: 'Aadhaar' (selected) and 'Virtual ID'. Below these, there is a text input field for 'Enter Aadhaar Number' with a red asterisk and a toggle icon. Below that is a text input field for 'Enter Mobile Number' with a red asterisk. Further down is a text input field for 'Enter Email Address'. A green 'Submit' button is at the bottom of the form. At the very bottom of the screen, there is a status bar with the text 'an Pramaan Client Application i' and a USB icon with the text 'UIDAI. UIDAI\$UIDAI.ONLINE'.



- ☐ Next the Pensioner Identification screen will open. Now whenever you run the application the Pensioner Identification screen will open.
- ☐ The pensioner should enter his/her Aadhaar number and mobile number. The email address is optional.
- ☐ Next click on the *submit* button you will receive an OTP on the entered mobile number and email (only if the user has provided email)

Step-4: Pensioner Identification



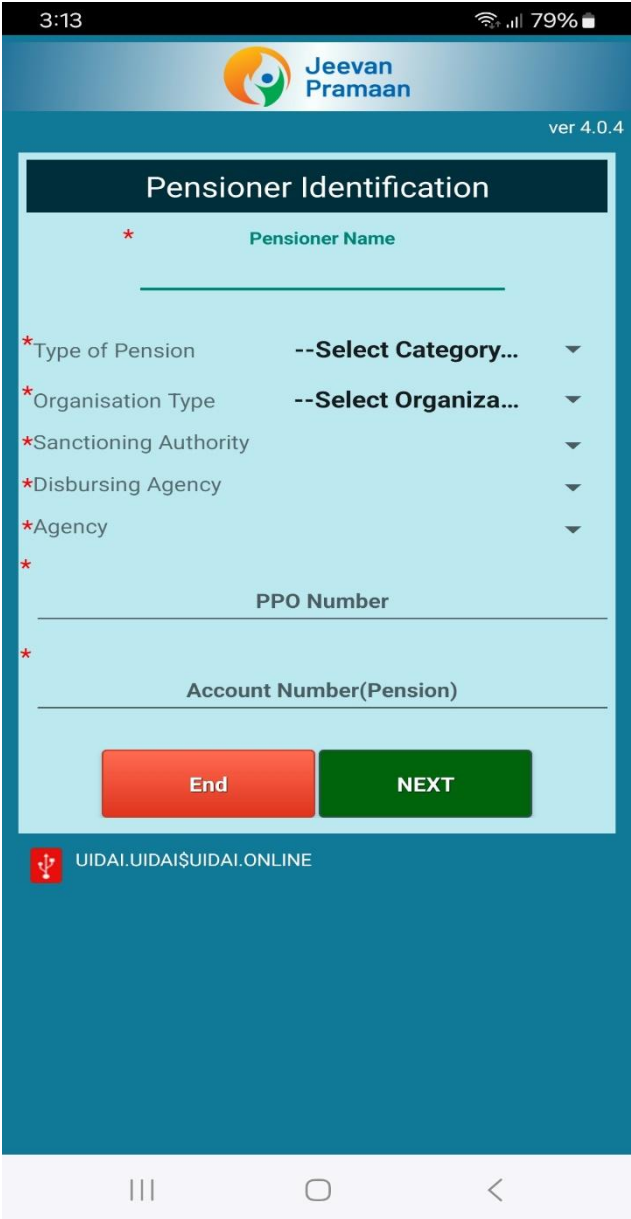
The screenshot shows the 'Pensioner Identification' screen of the Jeevan Pramaan application. At the top, the status bar shows the time as 2:49 and 100% battery. The app header includes the Jeevan Pramaan logo and version 4.0.4. A language dropdown menu is set to 'English'. The main form area has a title bar 'Pensioner Identification'. Below it, there are two radio buttons: 'Aadhaar' (selected) and 'Virtual ID'. The form contains four input fields: 'Enter Aadhaar Number' (with a green dot mask and an eye icon), 'Enter Mobile Number' (with a green dot mask and an eye icon), 'Enter Email Address' (with a green dot mask and an eye icon), and 'Enter OTP' (with a green dot mask and an eye icon). At the bottom of the form, there are two buttons: 'Resend Otp' (red) and 'Submit' (green). Below the form, there is a green banner with the text 'in Pramaan Client Application is'. At the very bottom, there is a small green icon and the text 'UIDAI. UIDAI\$UIDAI.ONLINE'.



☐ Enter the OTP received and click on *Submit* button to proceed further.

(If OTP is not received, please click on *Resend OTP*)

Step-4: Pensioner Identification



The screenshot shows the 'Pensioner Identification' screen of the Jeevan Pramaan application. The header includes the Jeevan Pramaan logo, the text 'Jeevan Pramaan', and the version 'ver 4.0.4'. The screen contains several input fields, each marked with a red asterisk: 'Pensioner Name', 'Type of Pension' (with a dropdown menu), 'Organisation Type' (with a dropdown menu), 'Sanctioning Authority' (with a dropdown menu), 'Disbursing Agency' (with a dropdown menu), and 'Agency' (with a dropdown menu). Below these are fields for 'PPO Number' and 'Account Number(Pension)'. At the bottom, there are two buttons: 'End' (red) and 'NEXT' (green). The footer shows a USB icon and the text 'UIDAI.UIDAI\$UIDAI.ONLINE'.



- ☐ After successful OTP Validation the screen shown on left appears. The screen will be either blank or will have prefilled details as shown in the next page.
- ☐ Enter all the details correctly, incorrect information will lead to rejection of Jeevan Pramaan by the Pension Disbursing agency.

Step-4: Pensioner Identification

The screenshot shows the 'Pensioner Identification' screen. At the top, there's a header with the 'Jeevan Pramaan' logo and version 'ver 4.0.4'. Below the header, a dark blue bar contains the title 'Pensioner Identification'. A white dropdown menu is open, displaying a list of PPO numbers: '1234567890', '667676', '677788778', and 'HSJS562(73)74/7-99_5373'. Below the dropdown, there's a checkbox labeled 'Add new pension ppo not in list for yourself'. The form fields include: 'Organisation Type' (State Governmen...), 'Sanctioning Authority' (State Governmen...), 'Disbursing Agency' (Uttarakhand Trea...), 'Treasury/Sub Treasury' (Delhi - Pay and A...), 'PPO Number' (1234567890), and 'Account Number(Pension)' (64839393939393). There are two radio buttons for 'Are you Re-Employed?' (Yes/No) and 'Are you Re-Married?' (Yes/No). At the bottom, there are 'End' and 'NEXT' buttons. The status bar at the very bottom shows 'UIDAI.UIDAI\$UIDAI.ONLINE'.

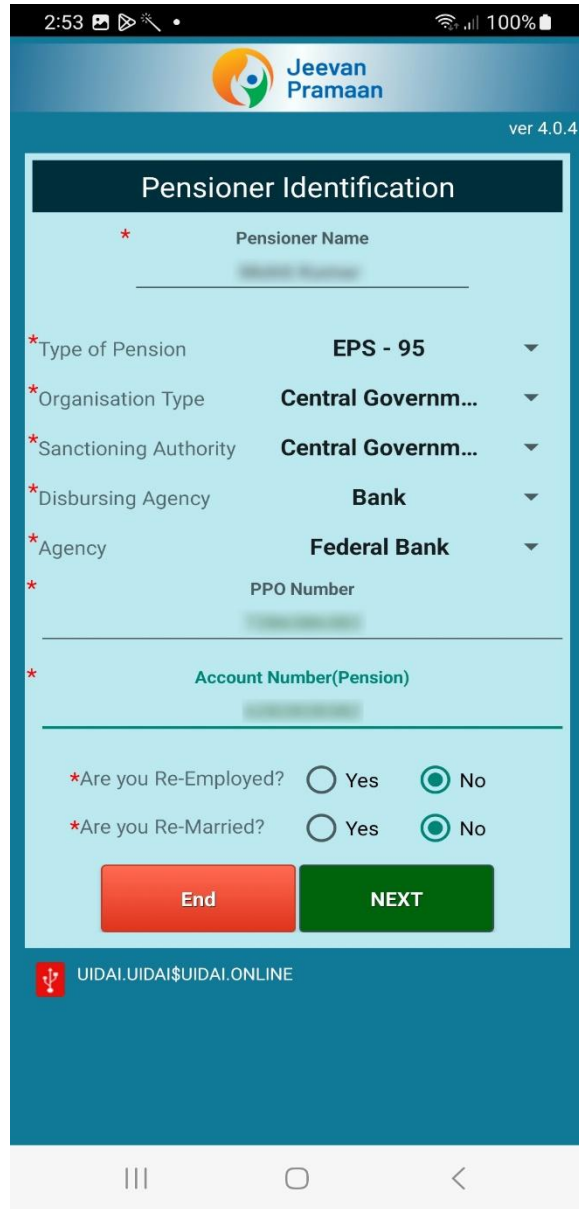
Fig. 1

The screenshot shows the 'Pensioner Identification' screen after selecting a PPO No. The dropdown menu is closed, and the 'Add new pension ppo...' option is visible. The 'Pensioner Name' field is filled with 'Mohit Kumar'. The other fields are the same as in Fig. 1: 'Organisation Type' (State Governmen...), 'Sanctioning Authority' (State Governmen...), 'Disbursing Agency' (Uttarakhand Trea...), 'Treasury/Sub Treasury' (Delhi - Pay and A...), 'PPO Number' (1234567890), and 'Account Number(Pension)' (64839393939393). The 'Are you Re-Employed?' and 'Are you Re-Married?' radio buttons are also present. At the bottom, there are 'End' and 'NEXT' buttons. The status bar at the very bottom shows 'UIDAI.UIDAI\$UIDAI.ONLINE'.

Fig. 2

- ☐ In case you get the screen with prefilled details, Select the desired PPO No. from the dropdown(fig.1), or if your required PPO No. is not appearing in list select *'Add new pension PPO not in List for yourself'*
- ☐ In case user selects a PPO No. from the list, he/she can modify all the details except PPO No.
- ☐ In case you select *'Add new pension PPO not in List for yourself'* the non-filled pensioner authentication screen (fig. 2) is displayed and user is required to fill all the details.

Step-4: Pensioner Identification



The screenshot shows the 'Pensioner Identification' screen of the Jeevan Pramaan app. The app's status bar at the top shows the time as 2:53, signal strength, and 100% battery. The app's logo and name 'Jeevan Pramaan' are at the top left, with 'ver 4.0.4' on the right. The form is titled 'Pensioner Identification' and contains several fields with red asterisks indicating required information:

- Pensioner Name:** A text input field with a blurred value.
- Type of Pension:** A dropdown menu showing 'EPS - 95'.
- Organisation Type:** A dropdown menu showing 'Central Governm...'.
- Sanctioning Authority:** A dropdown menu showing 'Central Governm...'.
- Disbursing Agency:** A dropdown menu showing 'Bank'.
- Agency:** A dropdown menu showing 'Federal Bank'.
- PPO Number:** A text input field with a blurred value.
- Account Number(Pension):** A text input field with a blurred value.

Below the input fields, there are two questions with radio button options:

- *Are you Re-Employed?** with options 'Yes' and 'No' (selected).
- *Are you Re-Married?** with options 'Yes' and 'No' (selected).

At the bottom of the form, there are two buttons: a red 'End' button and a green 'NEXT' button. The footer of the app shows the UIDAI logo and the text 'UIDAI.UIDAI\$UIDAI.ONLINE'.



☐ After entering all the details click on *Next* button to proceed further.

Step-4: Pensioner Identification

2:50 100%

Preview of the Data Filled

Pensioner Name	[Redacted]
Type of Pension	EPS - 95
Organisation Type	Central Government
Sanctioning Authority	Central Government
Disbursing Agency	Bank
Agency	Federal Bank
PPO Number	[Redacted]
Account Number(Pension)	[Redacted]
Are you Re-Married?	No
Are you Re-Employed?	No

* ☒ I certify that the above declarations are true and accurate.

* ☒ I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

BACK SUBMIT



- ☐ After you click on *Next* button, the preview screen appears as shown in figure on the left.
- ☐ The pensioner can preview the data that he/she has filled.
- ☐ In case any information entered is incorrect then user can click on *Back* button and edit the data in previous screen.
- ☐ If all the data entered is correct then user needs to check on both the check boxes and click on *Submit* button to move forward.

Step-4: Pensioner Identification

2:50 100%

Preview of the Data Filled

Pensioner Name [Text Field]

Type of Pension [Family]

Organisation Type [State Government/UT]

Sanctioning Authority [State Government Uttarakhand]

Disbursing Agency [Uttarakhand Treasury-Sub]

Confirm

Number of PPO remaining for DLC submission: 3
Do you want to generate DLC for the remaining PPO?

NO YES

Are you Re-Employed? [No]

☒ I certify that the above declarations are true and accurate.

☒ I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

BACK SUBMIT

3:47 100%

Jeevan Pramaan ver 4.0.4

Pensioner Identification

Choose your ppo no. from here [Dropdown]

* Pensioner Name [Text Field]

* Type of Pension [Service]

* Organisation Type [Central Governm...]

* Sanctioning Authority [Defence]

* Disbursing Agency [DPDO]

* Agency [SRINAGAR]

* PPO Number [Text Field]

* HO Number [Text Field]

* Are you Re-Employed? ☐ Yes ☒ No

* Are you Re-Married? ☐ Yes ☒ No

End NEXT

UIDAI.UIDAI\$UIDAI.ONLINE



- ❑ After you click on **Submit** button a pop-up will appear as shown in figure on the left.
- ❑ The pop-up asks the pensioner whether he/she wants to generate DLC for the remaining PPO number's apart from the one which has already been entered. Click on **Yes** if you wish to do so, else click on **NO**.
- ❑ In case user clicks on **YES** the user will be redirected to the pensioner details screen(page. 21-fig. 1) and the pensioner is required to select from the remaining PPO numbers from the dropdown that he/she wants to add and repeat the process from page 21 onwards.

Step-4: Pensioner Identification

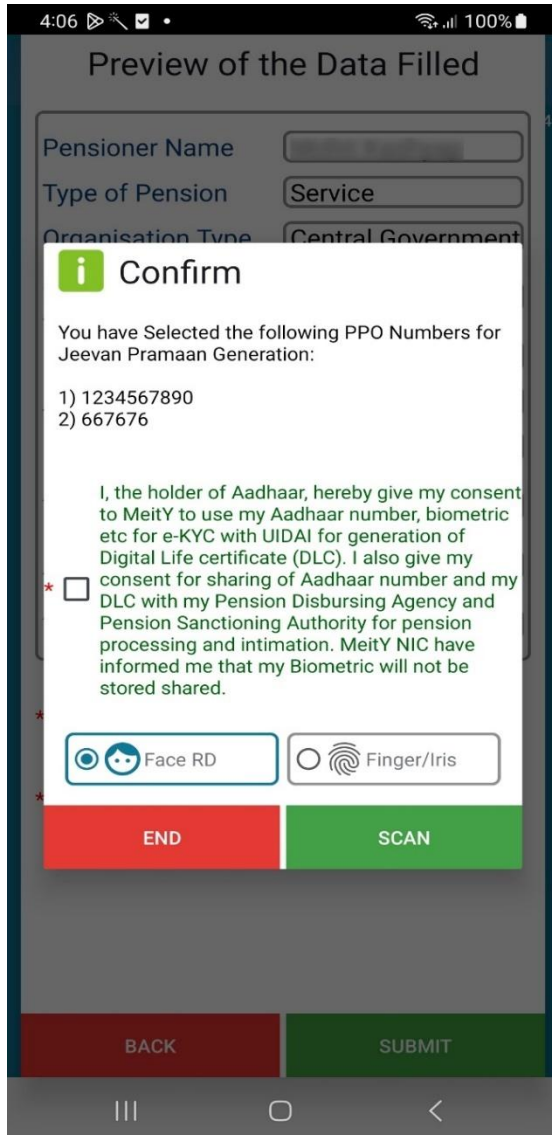


Fig. 1

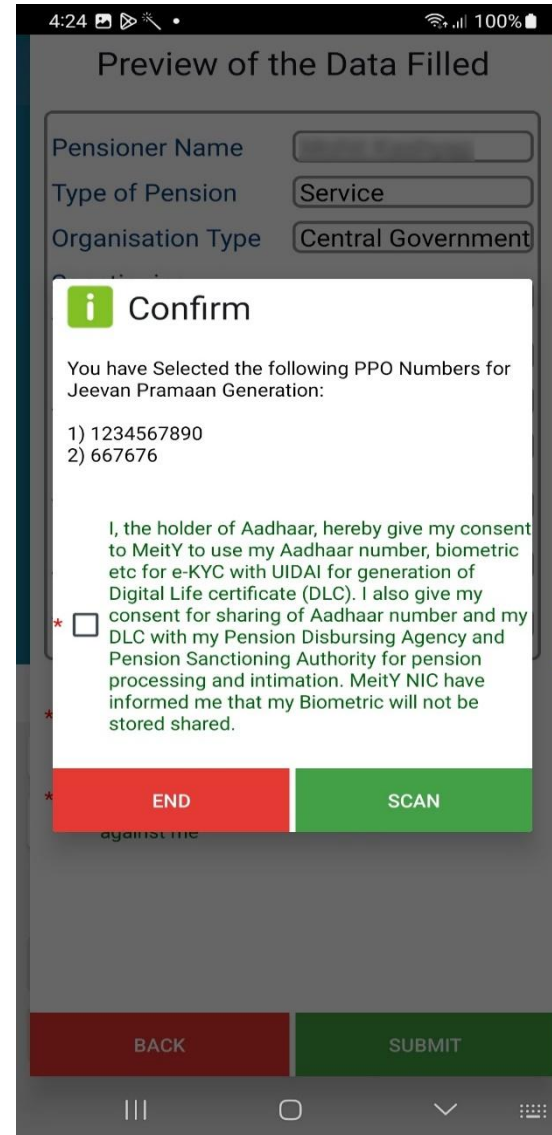
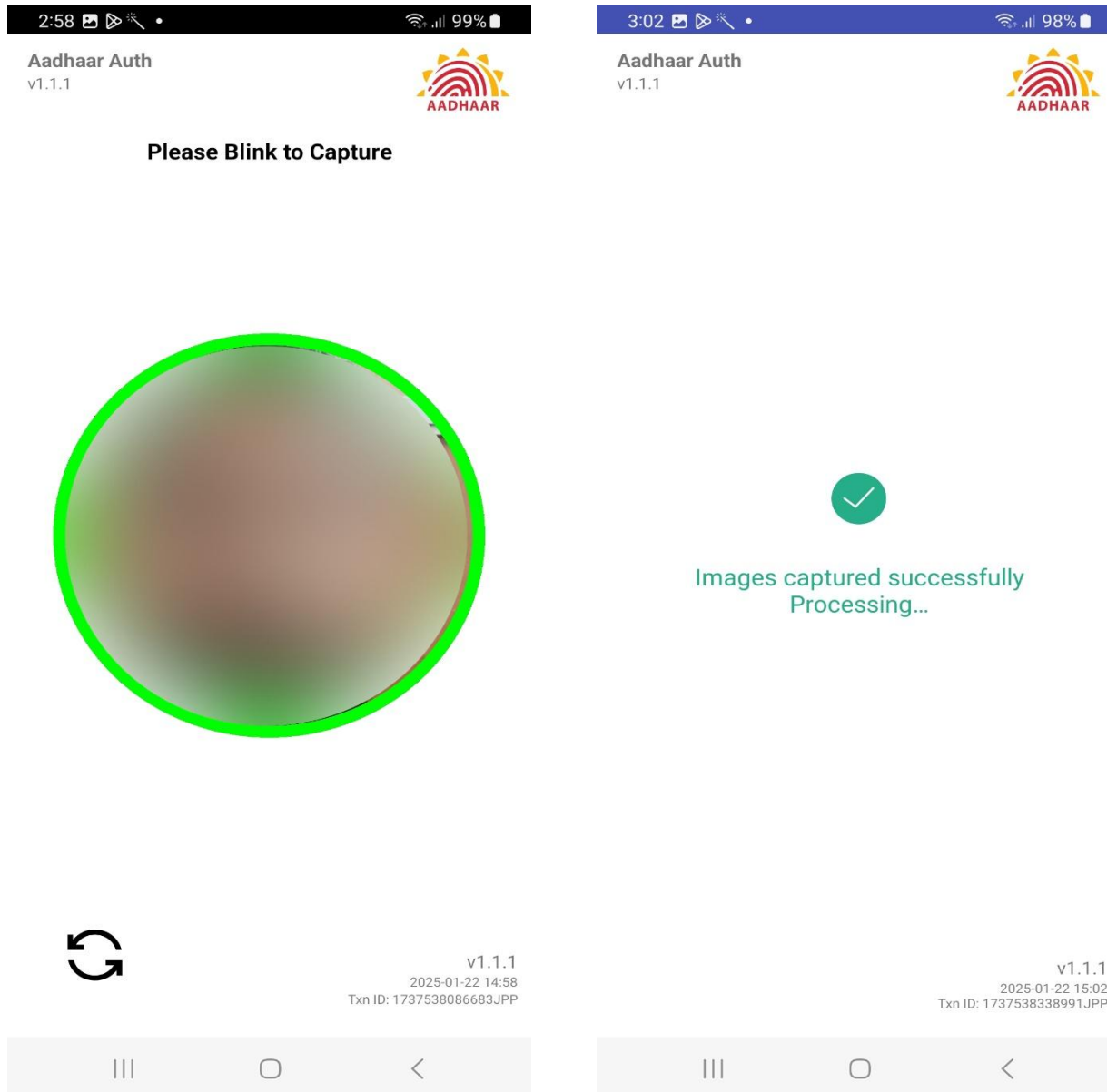


Fig. 2



- ❑ On selecting 'NO' in previous screen new pop-up will appear as shown in fig.1, in case both Face and Biometric RdServices is installed then user has to select either FaceRD or Finger/Iris.
- ❑ If user has installed only one RdService pop-up will appear as shown in fig.2.
- ❑ This pop-up shows all the PPO numbers selected by the pensioner for DLC (Digital Life Certificate) Jeevan Pramaan generation. The pensioner needs to tick the *checkbox* in order to give consent.
- ❑ Click on *SCAN* button to proceed further.

Step-4: Pensioner Identification (Using Face)



- ☐ In case user has selected face scan option or has only face RdService installed the user is required to scan his/her face.
- ☐ The screen shows the instructions you need to follow, when scanning face. Refer to page no. 15

Step-4: Pensioner Identification (Using Biometric Device)

4:56 97%

Preview of the Data Filled

Pensioner Name

Type of Pension

Organisation Type

i Confirm

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Jeevan Pra

1) 1234567
2) 667676

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☒ I consent to the use of my biometric data for the purpose of pension identification and my consent is irrevocable.

Capturing

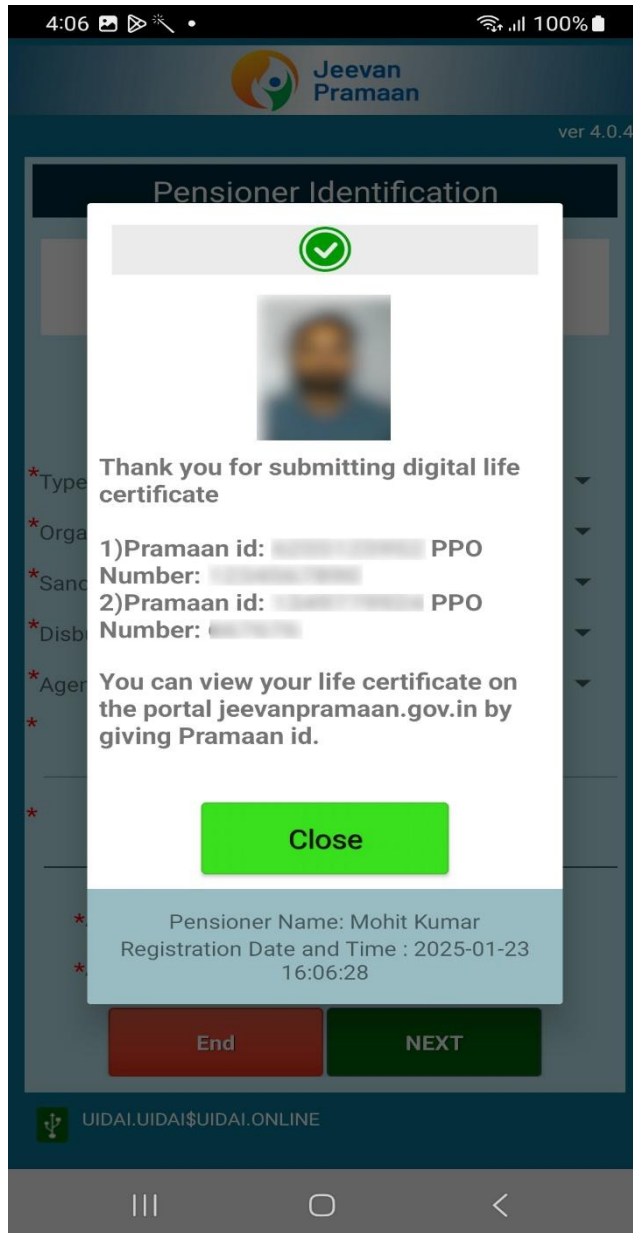
Access

BACK **SUBMIT**



☐ Place your finger on the fingerprint biometric device to scan finger (or if using Iris device scan your eyes)

Step-4: Pensioner Authentication



- ☐ Once face, finger or iris authentication is successful, the DLC i.e Jeevan Pramaan is successfully generated and appears on the screen as shown.
- ☐ The screen shows the Pramaan-id for each PPO number.
- ☐ The pensioner shall also receive a SMS on the mobile number provided during pensioner identification, the SMS contains the Pramaan-id and the link from which the DLC can be downloaded.
- ☐ There is no need to physically submit the Digital Life Certificate to the Pension Disbursing Agency as it is automatically forwarded to the Pension Disbursing Agency mentioned by the pensioner in the Pensioner Identification Screen.

Step-4: Pensioner Identification

The screenshot shows the Jeevan Pramaan app interface. At the top, the status bar displays the time 10:42, signal strength, and battery level at 69%. The app header includes the Jeevan Pramaan logo and version 4.0.4. Below the header, there is a dropdown menu for selecting a PPO number, currently set to 1122333. The main form area displays the Pensioner Name as Anita. A white confirmation pop-up is overlaid on the screen, containing the following text: "Confirm", "You have submitted Digital Life Certificate(DLC) for the following PPO Number:", a list of PPO numbers (1) 0612207715 and 2) 1122333, and a question "Do you want to submit Digital Life Certificate(DLC) for ppo number other than above?". At the bottom of the pop-up are two buttons: "NO" and "YES". Below the pop-up, the app form continues with questions "Are you Re-Employed?" and "Are you Re-Married?", each with "Yes" and "No" radio button options. At the bottom of the app screen are two buttons: "End" and "NEXT". The bottom status bar shows the text "UIDAI. UIDAI\$UIDAI.ONLINE" and standard Android navigation icons.



- ☐ After successful generation of DLC, when pensioner clicks on the close button the pop-up shown on left appears.
- ☐ The pop-up asks the pensioner whether he/she wants to submit DLC for any other pension/PPO number apart from the ones listed. If the pensioner wishes to do so click on **YES** else click on **NO**.
- ☐ In case the pensioner clicks on **YES**, you need to repeat the steps from page 20 onwards
- ☐ In case the pensioner clicks on **NO**, the application closes.

Best Practices for Aadhaar based Face Scan

For proper results ensure:

- 1. Position:** For capturing facial image, it is advisable that adjust the camera at the right distance or in the right posture with face.
2. Frontal pose needs to be captured i.e. no head rotation or tilt. The Pensioner should be instructed to be seated properly with their back upright and their face towards the camera.
3. It is strongly recommended that the face should be captured with neutral (non-smiling) expression, teeth closed, and both eyes open and looking into the camera.
- 4. Illumination:** Poor illumination has a high impact on the performance of face recognition. Proper and equally distributed lighting mechanism should be used such that there are no shadows over the face, no shadows in eye sockets, No light exactly above the ,can cause shadows. Light should be diffused and placed in front of the Pensioner so that there are no shadows under the eye.
- 5. Eye Glasses:** If the person normally wears glasses, it is recommended that the photograph be taken with glasses. However, the glasses should be clear and transparent. Dark glasses /tinted glasses should be taken off before taking the photograph.

Some of the actionable feedbacks in software are:

1. No face Found
2. Enrolee too far
3. Pose (Look Straight)
4. Insufficient lighting
5. Very low face confidence
6. Non-uniform lighting (of face in output image)
7. Incorrect background (in output image)
8. Insufficient lighting (bad grey values in face area of output image)

JEEVANPRAMAAN FACE-APP FOR iOS MOBILE PHONES

User-Manual

JEEVAN PRAMAN (LIFE CERTIFICATE) - THROUGH FACE AUTHENTICATION Using iPhone

Steps

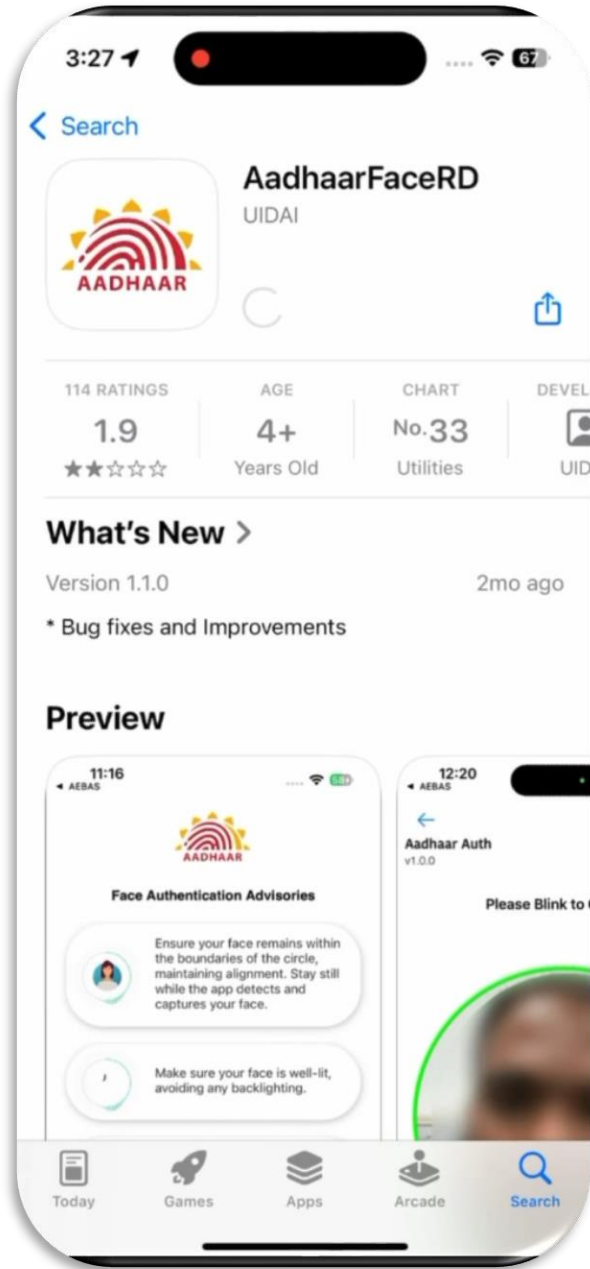
Step-1: Download and Install [AadhaarFaceRD](#) App from App Store.

Step-2: Download and Install [Jeevan Pramaan Face Application](#).

Step-3: [Operator Authentication](#): This is a one time process. Pensioner can be the Operator as well.

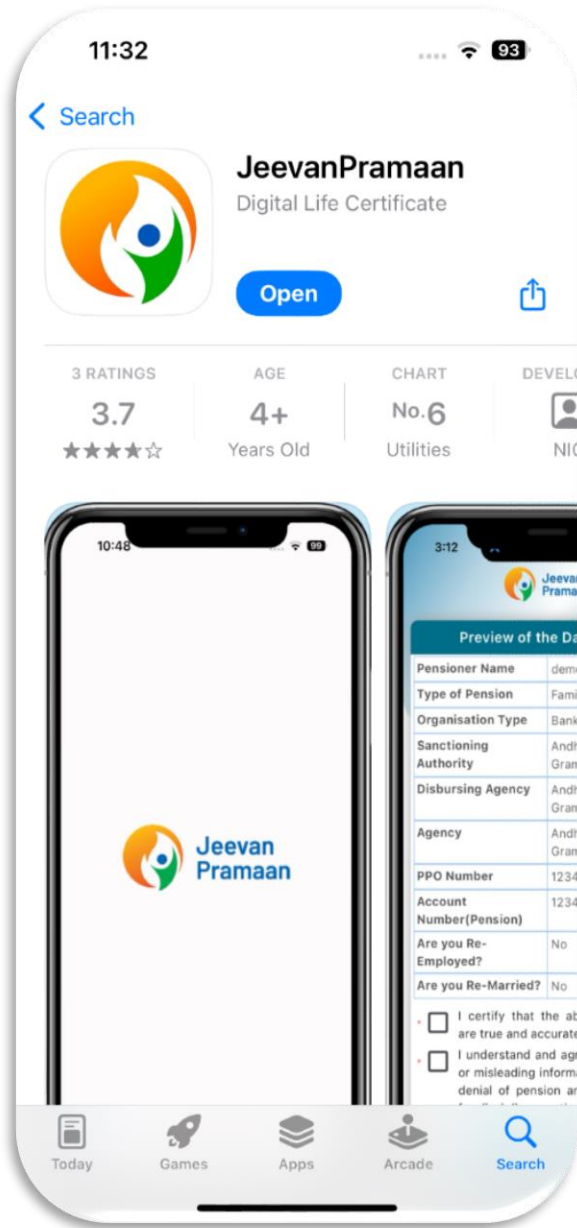
Step-4: [Pensioner Authentication](#): Fill in the pensioner details and Aadhaar based Face Authentication of Pensioner.

Step-1: Download and Install AadhaarFaceRd App from App Store



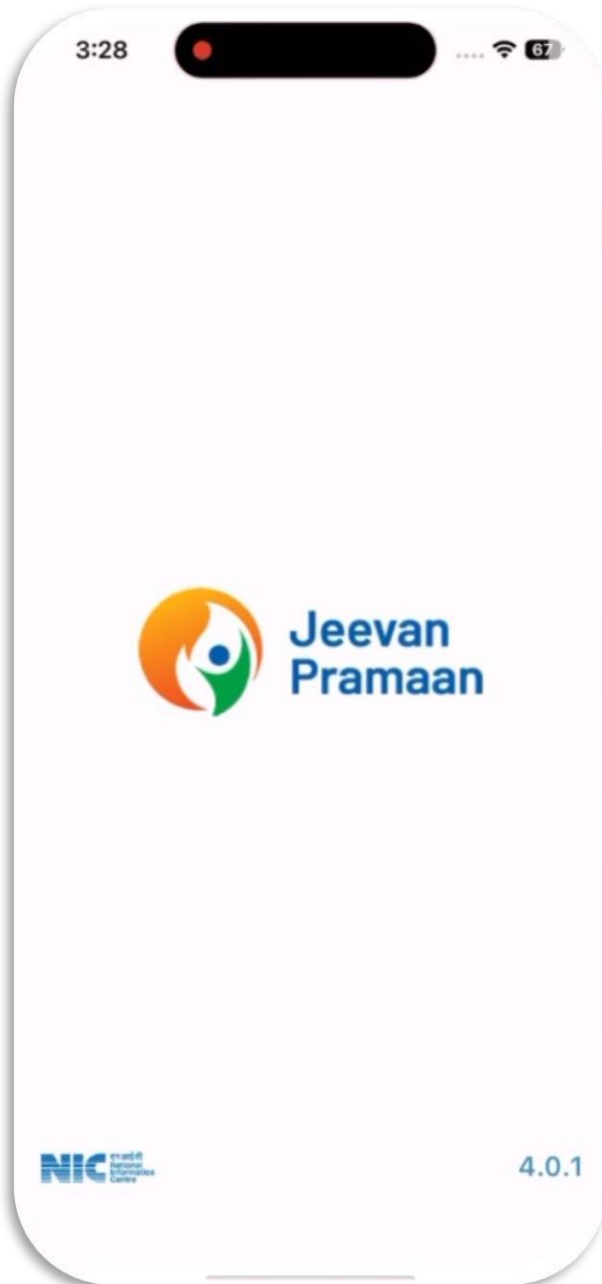
- ☐ Open App Store, search for “aadhaarfacerd”.
- ☐ Install the AadhaarFaceRd.

Step-2: Download Jeevan Pramaan Application



☐ Open App Store, Search for *JeevanPramaan Face App*. Install the application

Step-2: Download Jeevan Pramaan Application



- ☐ After you have successfully installed the Jeevan Pramaan Face Application, run the application.
- ☐ The screen as shown on the left appears.

Step-3: Operator Authentication (this is a one time process)

Jeevan Pramaan

Device Registration & Operator Identification

English

☒ Aadhaar ☐ Virtual ID

* Enter Aadhaar Number 0/12

* Enter Mobile Number 0/10

* Enter Email Address

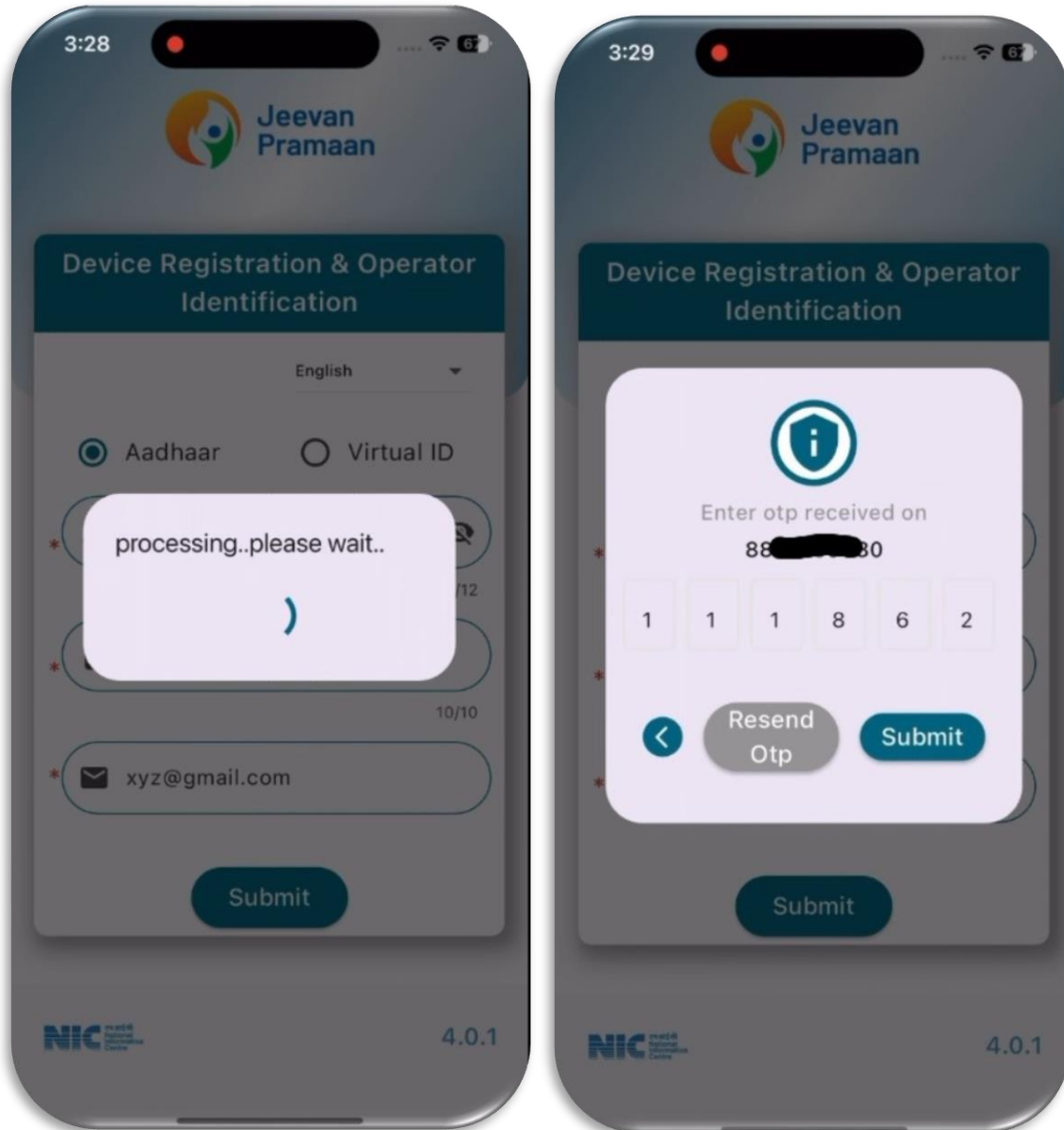
Submit

NIC 4.0.1



- ☐ Any Person can act as an operator. The pensioner can also act as an operator
- ☐ The operator needs to enter his/her Aadhaar number, mobile number and e-mail address and click on *submit*
- ☐ The mobile number need not be linked with Aadhaar, you can enter any mobile number but make sure you have it as you will receive an OTP on the mobile and email-id provided

Step-3: Operator Authentication (this is a one time process)



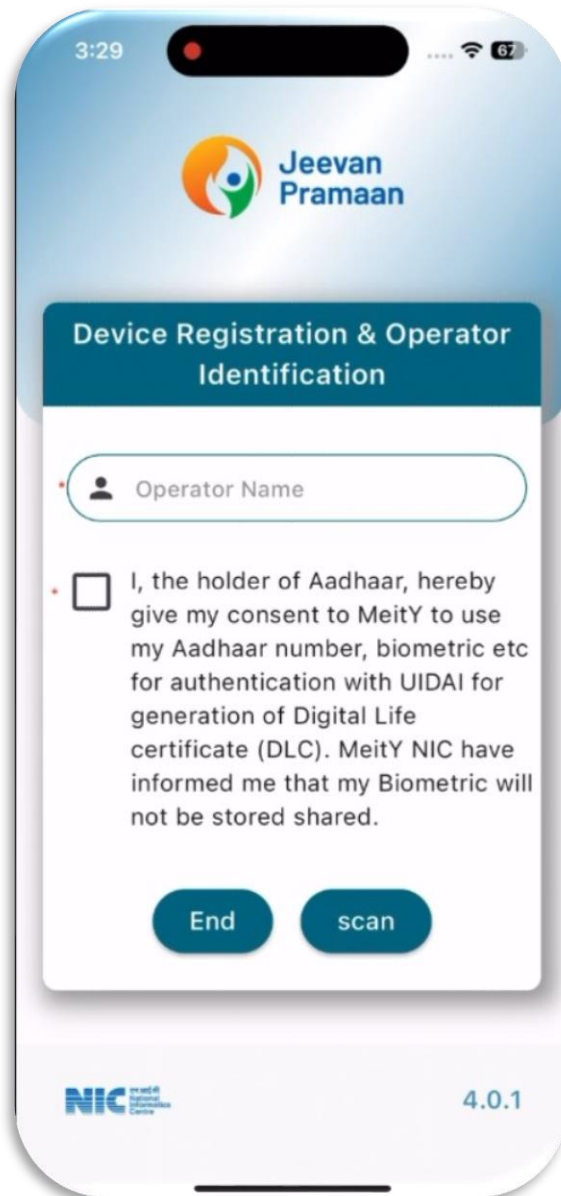
❑ After the Operator has entered the details, he/she will receive an OTP on entered mobile number as well as email.

❑ Enter any one of the OTP received and then click on *Submit* button.

(In case OTP is not received click on *Resend OTP* button)

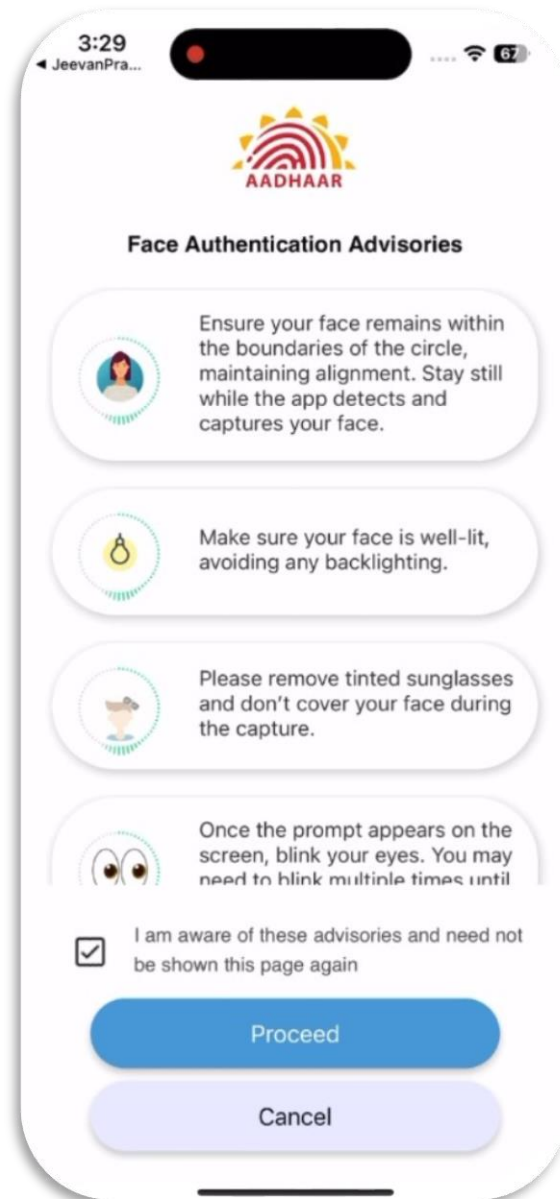
For iPhone

Step-3: Operator Authentication (this is a one time process)



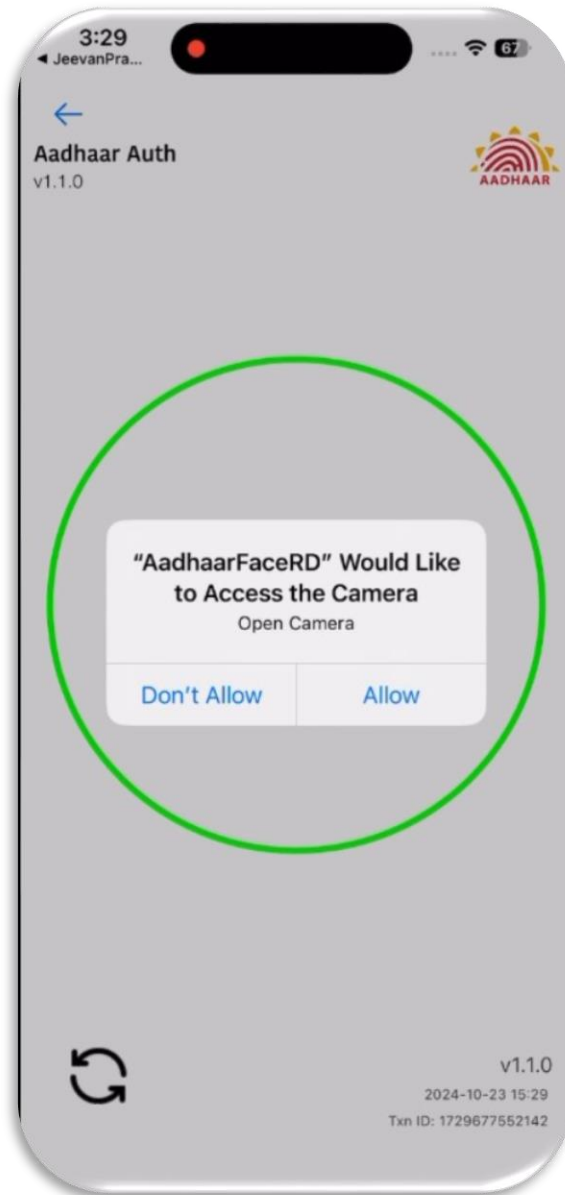
- ☐ After successful OTP Validation the screen shown on left will appear.
- ☐ The Operator needs to enter name and give consent for authentication by clicking on the checkbox.
- ☐ Click on *Scan* button to proceed towards face scan

Step-3: Operator Authentication (this is a one time process)



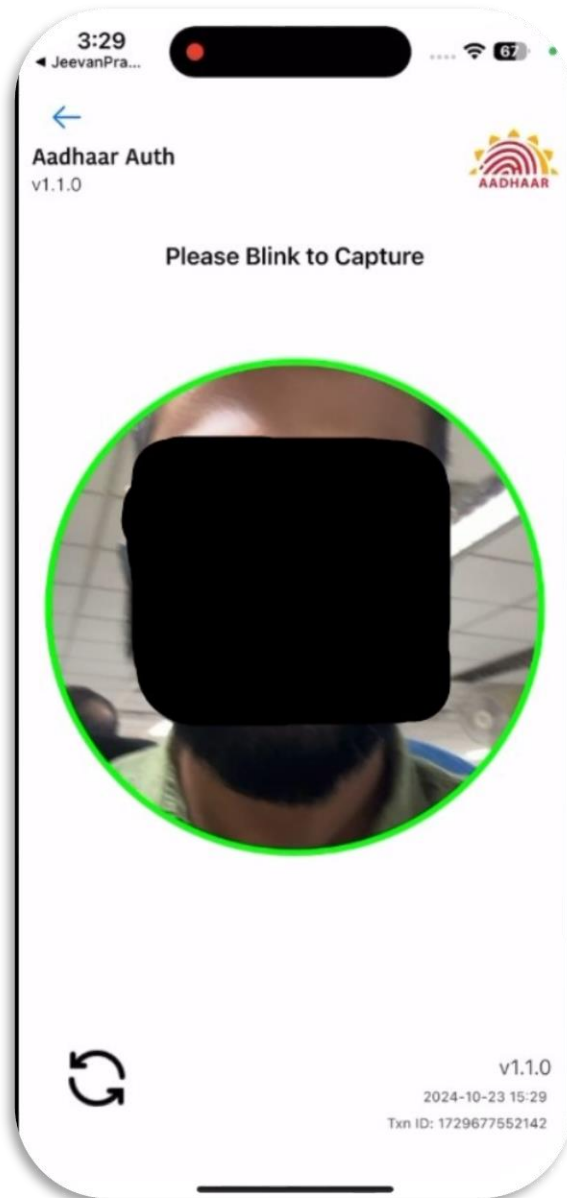
- ☐ The screen shows the instructions for face authentication.
- ☐ Read the instructions properly, click on the check box and then click on *Proceed*.

Step-3: Operator Authentication (this is a one time process)



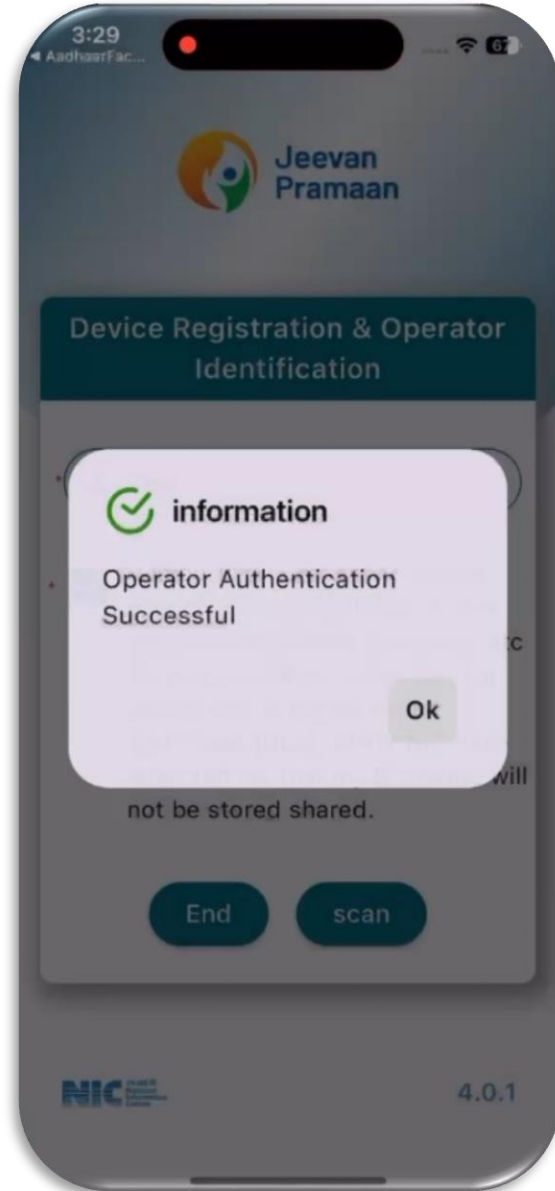
- ☐ A pop-up will appear asking for permissions.
- ☐ You need to allow the permissions in order to run the application. Click on '*Allow*' to proceed further.

Step-3: Operator Authentication (this is a one time process)



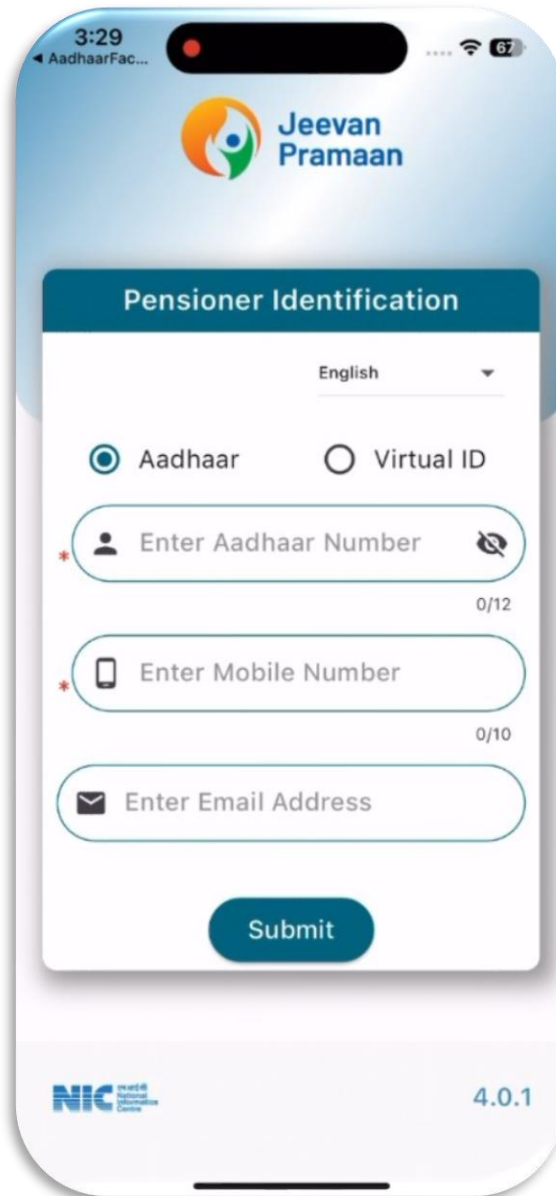
- ☐ You can use the front or rear camera to capture the face.
- ☐ The screen shows the instructions you need to follow while scanning face like hold still and blink your eyes.
- ☐ Follow the instructions that appear on the screen to successfully complete the face authentication process.
- ☐ In case of any issue refer to Best Practices for Aadhaar based Face Scan on slide no: 33

Step-3: Operator Authentication (this is a one time process)



- ❑ After you have successfully authenticated yourself through face scan, the application restarts itself and a toast is shown “Operator Authentication Successful” This completes the device registration and operator identification which is a one time process.

Step-4: Pensioner Authentication

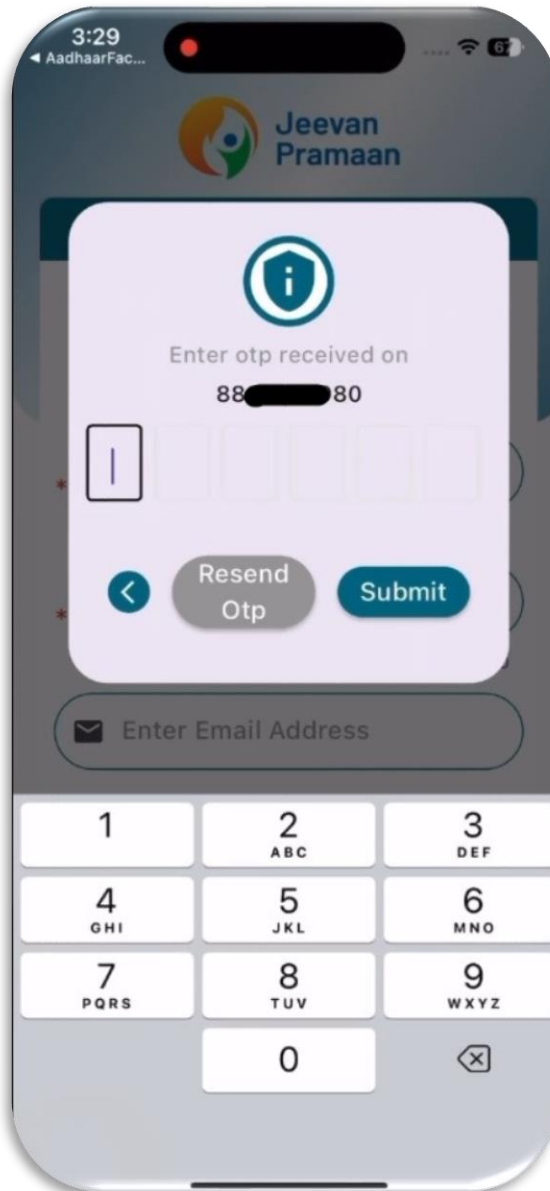


The screenshot shows the 'Pensioner Identification' screen of the Jeevan Pramaan application. At the top, the status bar shows the time 3:29 and battery level 67%. The app header includes the Jeevan Pramaan logo and the title 'Pensioner Identification'. Below the header, there is a language dropdown menu set to 'English'. Two radio buttons are present: 'Aadhaar' (selected) and 'Virtual ID'. Below these are three input fields: 'Enter Aadhaar Number' (with a red asterisk and a character count of 0/12), 'Enter Mobile Number' (with a red asterisk and a character count of 0/10), and 'Enter Email Address'. A blue 'Submit' button is located at the bottom of the form. The footer of the app shows the NIC logo and the version number 4.0.1.



- ❑ Next the Pensioner Authentication screen will open. Now whenever you run the application the Pensioner Authentication screen will open.
- ❑ The pensioner should enter his/her Aadhaar number and mobile number. The email address is optional.
- ❑ Next click on the *submit* button you will receive an OTP on the entered mobile number and email (only if the user has provided email)

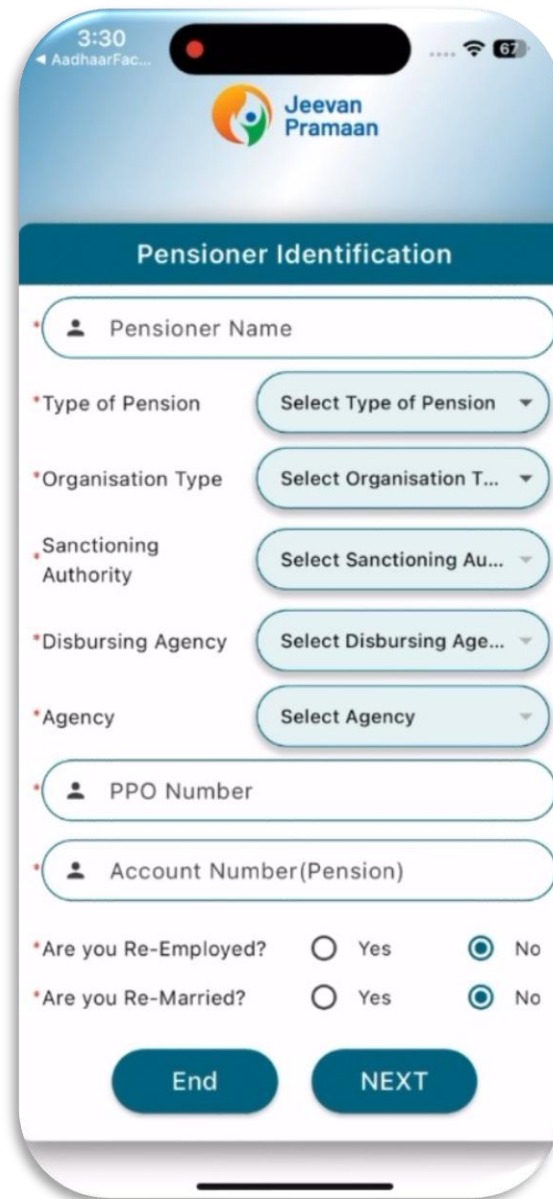
Step-4: Pensioner Authentication



❑ Enter the OTP received and click on *submit* button to proceed further.

(If OTP is not received, please click on *Resend OTP*)

Step-4: Pensioner Authentication



The screenshot shows a mobile application interface for 'Jeevan Pramaan'. The status bar at the top indicates the time is 3:30 and the battery level is 67%. The app header features the Jeevan Pramaan logo. Below the header is a section titled 'Pensioner Identification'. The form contains several fields and options:

- * Pensioner Name (text input field)
- * Type of Pension (dropdown menu: Select Type of Pension)
- * Organisation Type (dropdown menu: Select Organisation T...)
- * Sanctioning Authority (dropdown menu: Select Sanctioning Au...)
- * Disbursing Agency (dropdown menu: Select Disbursing Age...)
- * Agency (dropdown menu: Select Agency)
- * PPO Number (text input field)
- * Account Number(Pension) (text input field)
- * Are you Re-Employed? (radio buttons: Yes, No - No is selected)
- * Are you Re-Married? (radio buttons: Yes, No - No is selected)

At the bottom of the form are two buttons: 'End' and 'NEXT'.



- ☐ After successful OTP Validation the screen shown on left appears. The screen will be either blank or will have prefilled details as shown in the next slide.
- ☐ Enter all the details correctly, incorrect information will lead to rejection of Jeevan Pramaan by the Pension Disbursing agency

Step-4: Pensioner Authentication

3:30
AadhaarFac...

Jeevan Pramaan

Pensioner Identification

Pensioner Name
* TestA

*Type of Pension
Family

*Organisation Type
Central Government

*Sanctioning Authority
Central Government

*Disbursing Agency
Bank

*Agency
Federal Bank

PPO Number
* 08520852

Account Number(Pension)
* 0852963

*Are you Re-Employed? ☐ Yes ☒ No

*Are you Re-Married? ☐ Yes ☒ No

End NEXT



- ☐ In case you get the screen with prefilled details, Select the desired PPO No. from the dropdown, or you can select '*Add new pension PPO not in List for yourself*' if your required PPO No. is not appearing in list
- ☐ In case user selects a PPO No., he/she can modify all the details except PPO No.
- ☐ In case you select '*Add new pension PPO not in List for yourself*' the non-filled pensioner authentication screen is displayed and user is required to fill all details.

Step-4: Pensioner Authentication



The image shows a smartphone screen with the Jeevan Pramaan app. At the top, the status bar shows 3:30, a signal strength indicator, and a battery level of 67%. The app header features the Jeevan Pramaan logo. Below the header, a section titled "Preview of the Data Filled" displays a table of entered information. At the bottom of the form, there are two checkboxes for certification and agreement, followed by "Back" and "Submit" buttons.

Preview of the Data Filled	
Pensioner Name	TestA
Type of Pension	Family
Organisation Type	Central Government
Sanctioning Authority	Central Government
Disbursing Agency	Bank
Agency	Federal Bank
PPO Number	08520852
Account Number(Pension)	0852963
Are you Re-Employed?	No
Are you Re-Married?	No

☐ I certify that the above declarations are true and accurate.

☐ I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

[Back](#) [Submit](#)



- ☐ After entering all the details, preview of the data entered is displayed.
- ☐ Tick both the *checkboxes* stating that the information entered is accurate.
- ☐ click on *Submit* button to proceed further.

Step-4: Pensioner Authentication

5:28 98

Jeevan Pramaan

Preview of the Data Filled

Pensioner Name	Anita
Type of Pension	Service
Organisation Type	Central Government
Sanctioning	Central Government

i Confirm

Number of PPO remaining for DLC submission: 1

Do you want to generate DLC for the remaining PPO?

No **Yes**

Are you Re-Married? No

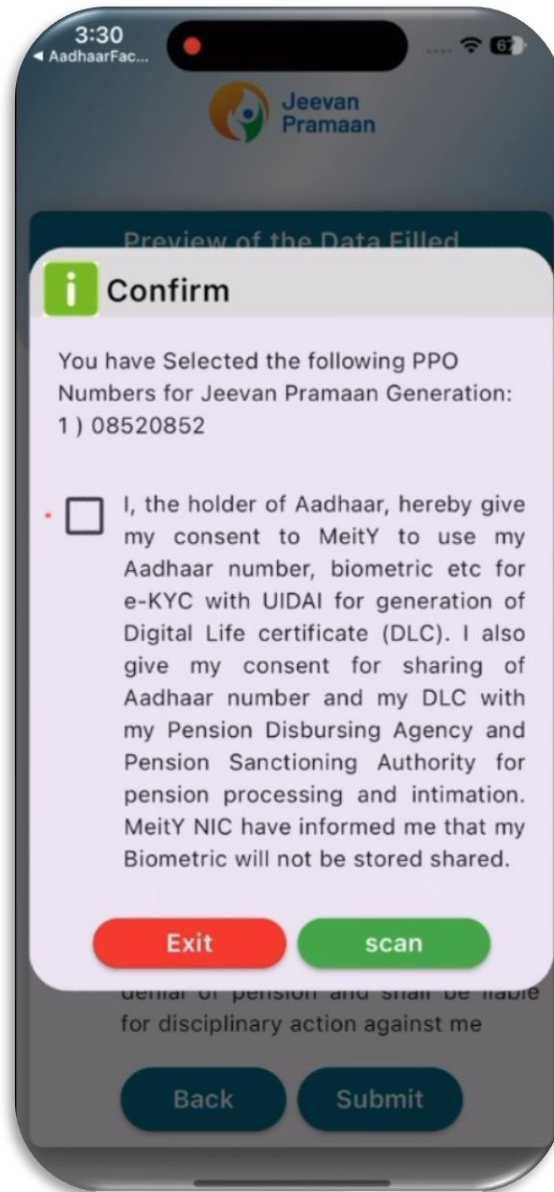
- ☒ I certify that the above declarations are true and accurate.
- ☒ I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

Back **Submit**



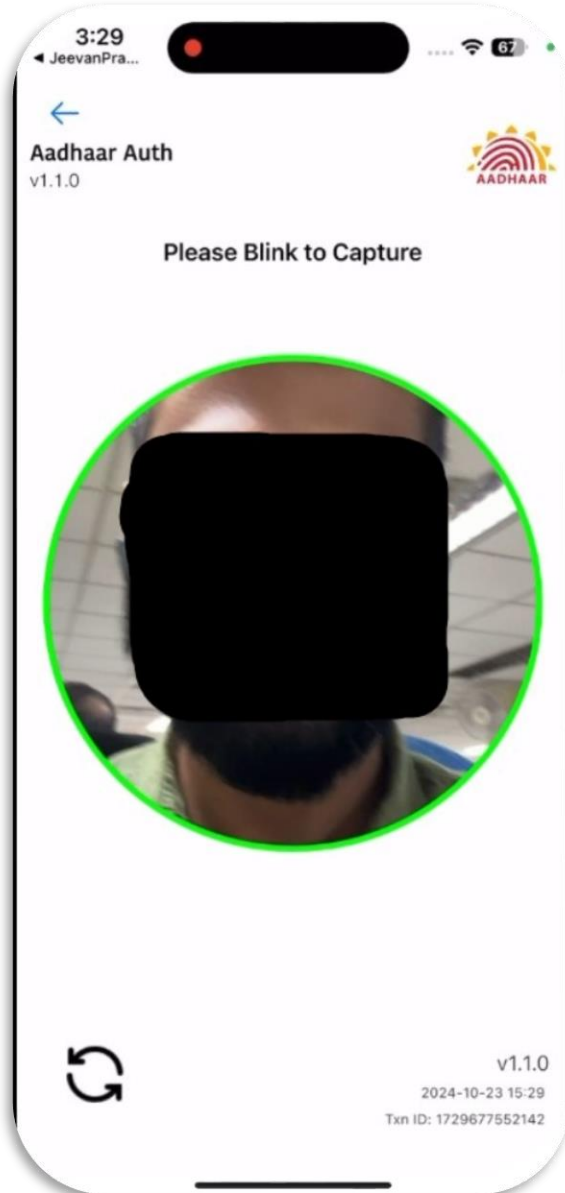
- ☐ After you click on Submit button a pop-up will appear as show in figure on the left.
- ☐ The pop-up asks the pensioner whether he/she wants to add another PPO number/Pension apart from the one which has already been entered .
- ☐ In case user clicks on YES the user will be taken to the pensioner details screen (as shown on previous page) and the pensioner is required to fill all the details regarding the PPO number that he/she wants to add.

Step-4: Pensioner Authentication



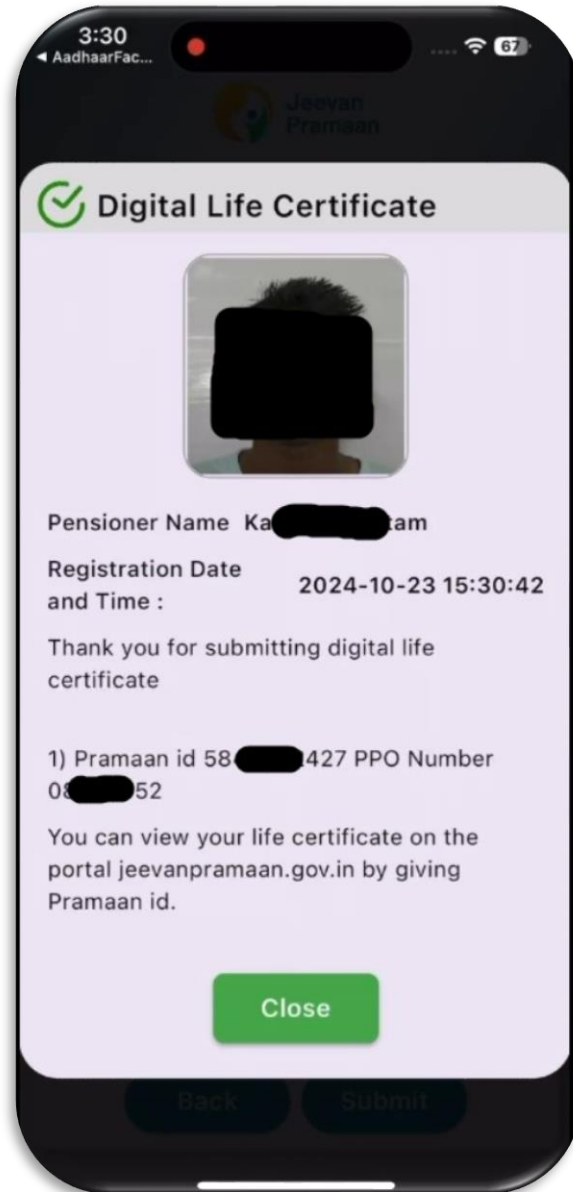
- ☐ The screen shows all the PPO numbers selected by the pensioner for DLC (Digital Life Certificate)/Jeevan Pramaan generation.
- ☐ The pensioner needs to tick the *checkbox* in order to give consent.
- ☐ Click on *SCAN* button to proceed further.

Step-4: Pensioner Authentication



- ☐ The screen shows the instructions you need to follow while scanning face. It shows if the lighting is poor or if camera is moving and not stable etc.
- ☐ It will show hold still and blink your eyes when the lighting is right and the camera is stable.
- ☐ Follow the instructions shown on the screen to successfully complete the face authentication process.
- ☐ In case of any issue refer to Best Practices for Aadhaar based Face Scan on slide no: 33

Step-4: Pensioner Authentication



- ☐ Once face authentication is successful, the DLC i.e Jeevan Pramaan is successfully generated and appears on the screen as shown.
- ☐ The screen shows the Pramaan-id for each PPO number.
- ☐ The pensioner shall also receive a SMS on the mobile number provided during pensioner-authentication, the SMS contains the Pramaan-id and the link from which the DLC can be downloaded.

Best Practices for Aadhaar based Face Scan

For proper results ensure:

- 1. Position:** For capturing facial image, it is advisable that adjust the camera at the right distance or in the right posture.
2. Frontal pose needs to be captured i.e. no head rotation or tilt. The Pensioner should be instructed to be seated properly with their back upright and their face towards the camera.
3. It is strongly recommended that the face should be captured with neutral (non-smiling) expression, teeth closed, and both eyes open and looking into the camera.
- 4. Illumination:** Poor illumination has a high impact on the performance of face recognition. Proper and equally distributed lighting mechanism should be used such that there are no shadows over the face, no shadows in eye sockets, No light exactly above the ,can cause shadows. Light should be diffused and placed in front of the Pensioner so that there are no shadows under the eye.
- 5. Eye Glasses:** If the person normally wears glasses, it is recommended that the photograph be taken with glasses. However, the glasses should be clear and transparent. Dark glasses /tinted glasses should be taken off before taking the photograph.

Some of the actionable feedbacks in software are:

1. No face Found
2. Enrolee too far
3. Pose (Look Straight)
4. Insufficient lighting
5. Very low face confidence
6. Non-uniform lighting (of face in output image)
7. Incorrect background (in output image)
8. Insufficient lighting (bad grey values in face area of output image)

JEEVAN PRAMAAN APPLICATION

User-Manual

JEEVAN PRAMAAN (DIGITAL LIFE CERTIFICATE)

Benefits	Requirement	Process
• Jeevan Pramaan version 4.0.x and above allows pensioners to generate DLCs (Digital Life Certificate) for multiple PPOs by using only single biometric authentication. • Support for Assamese language in addition to English and Hindi is available in the new version of the application.	• Operating System - Windows 8 or higher • Microsoft .Net Framework version 4 - Full (or) Higher • STQC certified Registered Biometric device is required. List is available on Jeevan Pramaan portal. • RD Service of the biometric device should be installed on the system and running.(RD Service links are also available on Jeevan Pramaan Portal as well) (Refer to slide number:11) • Internet connection is required to communicate with Jeevan Pramaan Server.	Step-1: Download and Install Jeevan Pramaan Application from https://jeevanpramaan.gov.in/app/download (Refer to slide number: 3) Step-2: Operator Authentication: This is a one time process. Pensioner can be the Operator as well. (Refer to slide number: 12) Step-3: Pensioner Authentication: Fill in the pensioner details and Aadhaar based Finger/iris Authentication of Pensioner. (Refer to slide number: 16)

Step-1: Download Jeevan Pramaan Application

- ❑ Open the JeevanPramaan website in any web browser. The URL of the website is <https://jeevanpramaan.gov.in>.
- ❑ Click on the **download** button highlighted in green box as shown in the image below



Step-1: Download Jeevan Pramaan Application

- ❑ On this page the requirements for different Jeevan Pramaan applications are listed, check whether your device fulfills the requirements before downloading the application
- ❑ Enter your e-mail , captcha code and then click on “*I Agree to Download*” button.
- ❑ You will receive an OTP in your email account that you have provided

Download Application

For Windows and Android Operating System

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

The client software is intended to be used only for Pensioner's life certificate registration. **Usage of the application for any other purpose is prohibited.**

Download Documents

Client Installation Document

RD(Registered Device) Service & Drivers for Windows/Android

Client Installation & User-Manual for Android Face App

1. Jeevan Pramaan client software (Windows/Android) will require a biometric fingerprint/ iris scanner device.
2. Biometric device is not required for Jeevan Pramaan Face App (Android), the app uses the camera of the mobile phone to capture the face.

** In case you require support please contact our help desk at [jeevanpramaan\[at\]gov\[dot\]in](mailto:jeevanpramaan[at]gov[dot]in).

System Requirements for Face (Android) App

1. Android 8.0 or above (Un-rooted device)
2. RAM - 4+ GB.
3. Minimum 500 MB free storage.
4. Camera Resolution - 5MP or greater.
5. Download AadhaarFaceRd Service from Google Play Store
6. Download Jeevan Pramaan Face App from Google Play Store

System Requirements for windows8/10/11 (With external biometric device)

1. Microsoft .Net Framework version 4 - Full (or) Higher
2. Microsoft Visual C++ 2010 Re distributable Package for Windows machine.

System Requirements for Android (With external biometric device)

1. Android 7.0 and above

Enter Email

Enter Email Id

6EZR9H

Not readable? Change text.

Enter Captcha Code

I Agree to Download

Step-1: Download Jeevan Pramaan Application

- ❑ Enter the OTP received on your e-mail.
- ❑ Click on the “**Submit**” button.

Download Application

For Windows and Android Operating System

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

The client software is intended to be used only for Pensioner's life certificate registration. **Usage of the application for any other purpose is prohibited.**

Download Documents

Client Installation Document

RD(Registered Device) Service & Drivers for Windows/Android

Client Installation & User-Manual for Android Face App

1. Jeevan Pramaan client software (Windows/Android) will require a biometric fingerprint/ iris scanner device.

2. Biometric device is not required for Jeevan Pramaan Face App (Android), the app uses the camera of the mobile phone to capture the face.

** In case you require support please contact our help desk at [jeevanpramaan\[at\]gov\[dot\]in](mailto:jeevanpramaan[at]gov[dot]in).

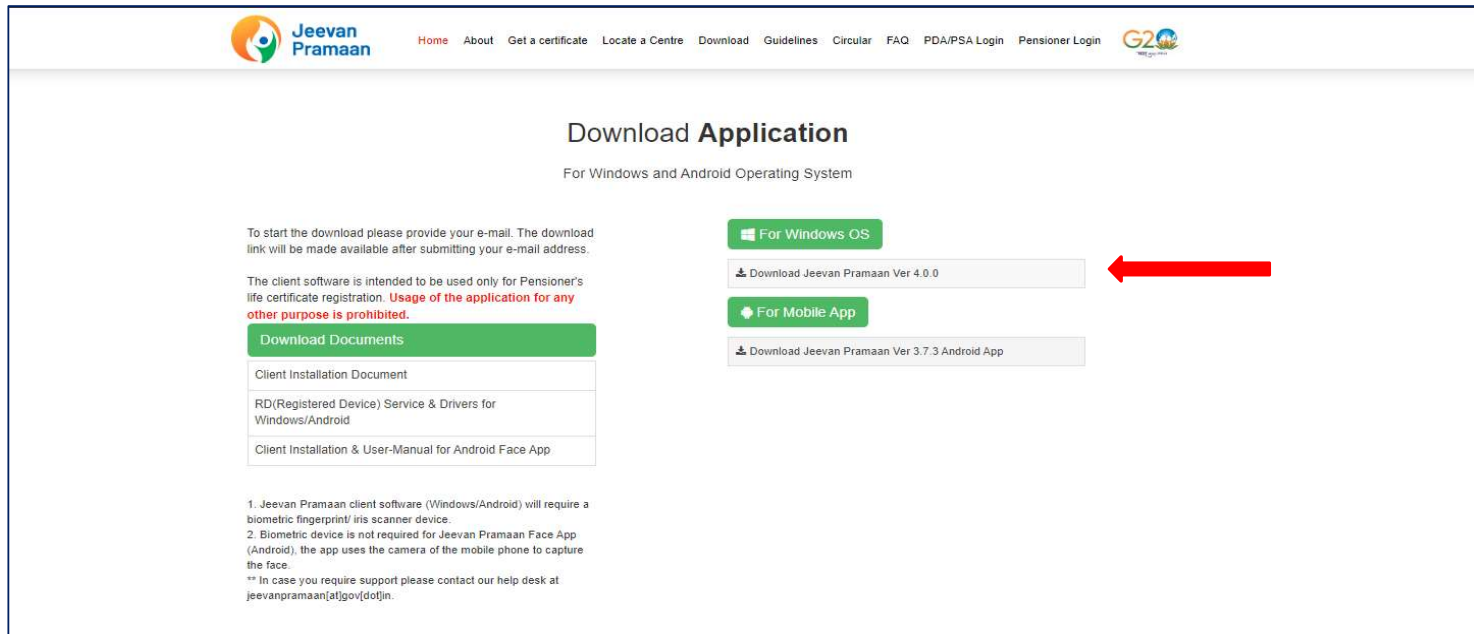
Please enter the OTP received on email-id `abxxxxxx@abc.com`

OTP

Submit

Step-1: Download Jeevan Pramaan Application

- ❑ Click on '[Download Jeevan Pramaan Ver 4.0.0](#)'. You will receive a link on your email-id for downloading the application.
- ❑ Click on '[Download Jeevan Pramaan Ver 3.7.3 Android App](#)' if you wish to download Mobile App (requires Biometric Device).



The screenshot shows the 'Download Application' page for Jeevan Pramaan. The page has a header with the Jeevan Pramaan logo and navigation links: Home, About, Get a certificate, Locate a Centre, Download, Guidelines, Circular, FAQ, PDA/PSA Login, Pensioner Login, and G20. The main heading is 'Download Application' with a subtitle 'For Windows and Android Operating System'. On the left, there is a section for 'Download Documents' with a green button and a list of documents: 'Client Installation Document', 'RD(Registered Device) Service & Drivers for Windows/Android', and 'Client Installation & User-Manual for Android Face App'. Below this, there are two numbered instructions: 1. Jeevan Pramaan client software (Windows/Android) will require a biometric fingerprint/ iris scanner device. 2. Biometric device is not required for Jeevan Pramaan Face App (Android), the app uses the camera of the mobile phone to capture the face. At the bottom, there is a note: '** In case you require support please contact our help desk at jeevanpramaan[at]gov[dot]in.' On the right, there are two green buttons: 'For Windows OS' and 'For Mobile App'. Below the 'For Windows OS' button, there is a link 'Download Jeevan Pramaan Ver 4.0.0' with a red arrow pointing to it. Below the 'For Mobile App' button, there is a link 'Download Jeevan Pramaan Ver 3.7.3 Android App'.

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

The client software is intended to be used only for Pensioner's life certificate registration. **Usage of the application for any other purpose is prohibited.**

Download Documents

- Client Installation Document
- RD(Registered Device) Service & Drivers for Windows/Android
- Client Installation & User-Manual for Android Face App

1. Jeevan Pramaan client software (Windows/Android) will require a biometric fingerprint/ iris scanner device.
2. Biometric device is not required for Jeevan Pramaan Face App (Android), the app uses the camera of the mobile phone to capture the face.
** In case you require support please contact our help desk at jeevanpramaan[at]gov[dot]in.

For Windows OS

Download Jeevan Pramaan Ver 4.0.0

For Mobile App

Download Jeevan Pramaan Ver 3.7.3 Android App

Step-1: Download Jeevan Pramaan Application

- ❑ The link to download the application is sent to your e-mail.
- ❑ Click on “**OK**” button

The screenshot shows the Jeevan Pramaan website interface. At the top, there is a dark blue header with the text "Digital Life Certificate for Pensioners." and the Jeevan Pramaan logo. Below the header, a notification box from "jeevanpramaan.gov.in" states "Download Link has been sent to your Email-id." with an "OK" button. The main content area is titled "Download Application" and "For Windows and Android Operating System". It includes instructions: "To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address." and "The client software is intended to be used only for Pensioner's life certificate registration. Usage of the application for any other purpose is prohibited." There are two main sections: "Download Documents" with links for "Client Installation Document", "RD(Registered Device) Service & Drivers for Windows/Android", and "Client Installation & User-Manual for Android Face App"; and "Download Application" with buttons for "For Windows OS" and "For Mobile App". Below these, there are download links for "Download Jeevan Pramaan Ver 4.0.0" and "Download Jeevan Pramaan Ver 3.7.3 Android App". At the bottom, there are two numbered footnotes: "1. Jeevan Pramaan client software (Windows/Android) will require a biometric fingerprint/ iris scanner device." and "2. Biometric device is not required for Jeevan Pramaan Face App (Android), the app uses the camera of the mobile phone to capture the face." followed by a contact information line: "** In case you require support please contact our help desk at jeevanpramaan[at]gov[dot]in."

Digital Life Certificate for Pensioners.

Jeevan Pramaan Home About

jeevanpramaan.gov.in says
Download Link has been sent to your Email-id.
OK

Download Application
For Windows and Android Operating System

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

The client software is intended to be used only for Pensioner's life certificate registration. **Usage of the application for any other purpose is prohibited.**

Download Documents

- Client Installation Document
- RD(Registered Device) Service & Drivers for Windows/Android
- Client Installation & User-Manual for Android Face App

For Windows OS
Download Jeevan Pramaan Ver 4.0.0

For Mobile App
Download Jeevan Pramaan Ver 3.7.3 Android App

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2. Biometric device is not required for Jeevan Pramaan Face App (Android), the app uses the camera of the mobile phone to capture the face.
** In case you require support please contact our help desk at jeevanpramaan[at]gov[dot]in.

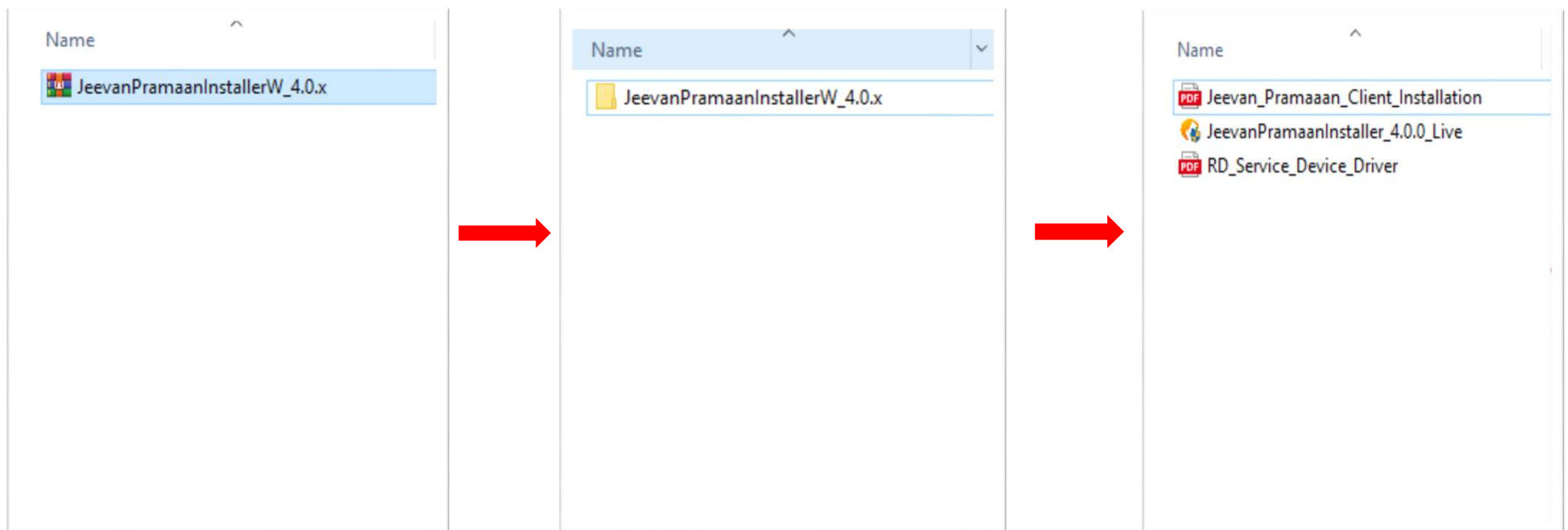
Step-1: Download Jeevan Pramaan Application

- ❑ You will receive the below mail on your e-mail ID. There is a link provided for downloading the application.
- ❑ The link shall work only once. Pl. note if you get 'session token expired' message, the download procedure has to be repeated.



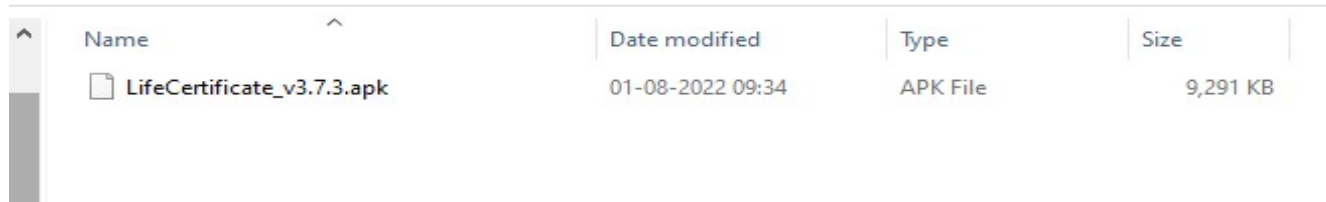
Installation of Jeevan Pramaan Windows Application

- ❑ Prior to installing Jeevan Pramaan application, download and install the RD service pertaining to your device Pl. refer slide no. 11 for this.
- ❑ Extract the downloaded Jeevan Pramaan installer zip file. It contains the Jeevan Pramaan installer, Jeevan Pramaan Client Installation document and RD Service Device Driver which contains the links to RD service for different devices supported by the Jeevan Pramaan Application.
- ❑ You will find an installer by name “JeevanPramaanInstaller_4.0.0_Live.exe”. Run the installer as administrator



Installation of Jeevan Pramaan Android Application

- ☐ Prior to installing Jeevan Pramaan Android application, download and install the RD service pertaining to your device Pl. refer slide no. 11 for this. You can also download the RD service pertaining to your device from play store as well.
- ☐ You will find the Jeevan Pramaan Android Application apk by name “LifeCertificate_v3.7.3.apk” as shown in the image below.
- ☐ Run the apk to proceed towards the installation of the application.

A screenshot of a file manager interface. On the left, there is a vertical scrollbar. The main area displays a table with four columns: Name, Date modified, Type, and Size. A single file is listed in the table.

Name	Date modified	Type	Size
 LifeCertificate_v3.7.3.apk	01-08-2022 09:34	APK File	9,291 KB

Installation of RD Service

- ❑ Prerequisite – Internet Connection is required to communicate with the biometric-device server
- ❑ 1) Download the 'RD service setup and drivers' and 'user manual' for your particular biometric device from the link <https://jeevanpramaan.gov.in/package/download>
- ❑ 2) Install the RD Service as per the installation instructions provided in the installation/user manual
- ❑ 3) Plug in biometric device, 'device ready to use' or 'device inserted' notification shall come up as shown below.
- ❑ 4) In case of issues related to RD service activation, software etc, please contact device manufacturer/provider.

Jeevan Pramaan Home About Get a certificate Locate a Centre Download Guidelines Circular FAQ PDA/PSA Login Pensioner Login G2C

Download Application

For Windows and Android Operating System

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

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Download Documents

- Client Installation Document
- RD(Registered Device) Service & Drivers for Windows/Android
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1. Jeevan Pramaan client software (Windows/Android) will require a biometric fingerprint/iris scanner device.
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== In case you require support please contact our help desk at [jeevanpramaan\[at\]gov\[dot\]in](mailto:jeevanpramaan[at]gov[dot]in).

System Requirements for Face (Android) App

1. Android 5.0 or above (Un-rooted device)
2. RAM - 4+ GB
3. Minimum 500 MB free storage
4. Camera Resolution - 5MP or greater
5. Download AadhaarFaceRg Service from Google Play Store
6. Download Jeevan Pramaan Face App from Google Play Store

System Requirements for windows/10/11 (With external biometric device)

1. Microsoft .Net Framework version 4 - Full (or) Higher
2. Microsoft Visual C++ 2010 Re-distributable Package for Windows machine

System Requirements for Android (With external biometric device)

1. Android 7.0 and above

Enter Email

ZASNTQ Not readable? Change text.

Enter Captcha Code

I Agree to Download

Jeevan Pramaan Home About Get a certificate Locate a Centre Download Guidelines Circular FAQ PDA/PSA Login Pensioner Login G2C

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For Windows and Android Operating System

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1. Jeevan Pramaan client software (Windows/Android) will require a biometric fingerprint/iris scanner device.
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== In case you require support please contact our help desk at [jeevanpramaan\[at\]gov\[dot\]in](mailto:jeevanpramaan[at]gov[dot]in).

System Requirements for Face (Android) App

1. Android 5.0 or above (Un-rooted device)
2. RAM - 4+ GB
3. Minimum 500 MB free storage
4. Camera Resolution - 5MP or greater
5. Download AadhaarFaceRg Service from Google Play Store
6. Download Jeevan Pramaan Face App from Google Play Store

System Requirements for windows/10/11 (With external biometric device)

1. Microsoft .Net Framework version 4 - Full (or) Higher
2. Microsoft Visual C++ 2010 Re-distributable Package for Windows machine

System Requirements for Android (With external biometric device)

1. Android 7.0 and above

Enter Email

ZASNTQ Not readable? Change text.

Enter Captcha Code

I Agree to Download

Step-2: Device Registration & Operator Identification (this is a one time process)

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Jeevan Pramaan Device Registration & Operator Identification English

☒ Aadhaar ☐ Virtual ID

Mobile

Email

Exit Generate OTP

Device: STARTEK\$FM220UL1

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- ❑ After you have successfully installed the Jeevan Pramaan Application, run the application.
- ❑ The Application is available in multiple languages - you can select English, Hindi or Assamese from the dropdown at the top right corner (marked in orange box in figure shown on the left side)
- ❑ The very first step is Operator Authentication and it is a one-time process. Any person can act as an operator. The pensioner can also act as an operator
- ❑ The operator needs to enter his/her Aadhaar number, mobile number and e-mail and click on **Generate OTP** button.
- ❑ The mobile number need not be linked with Aadhaar, you can enter any mobile number but make sure you have it as you will receive an OTP on the mobile and email-id provided

Step-2: Operator Authentication (this is a one time process)

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Jeevan Pramaan Device Registration & Operator Identification English

☒ Aadhaar

Enter otp received on

Mobile/Email : 9123456789 (or) abc@abc.com

Ok Resend Otp Cancel

Generate OTP

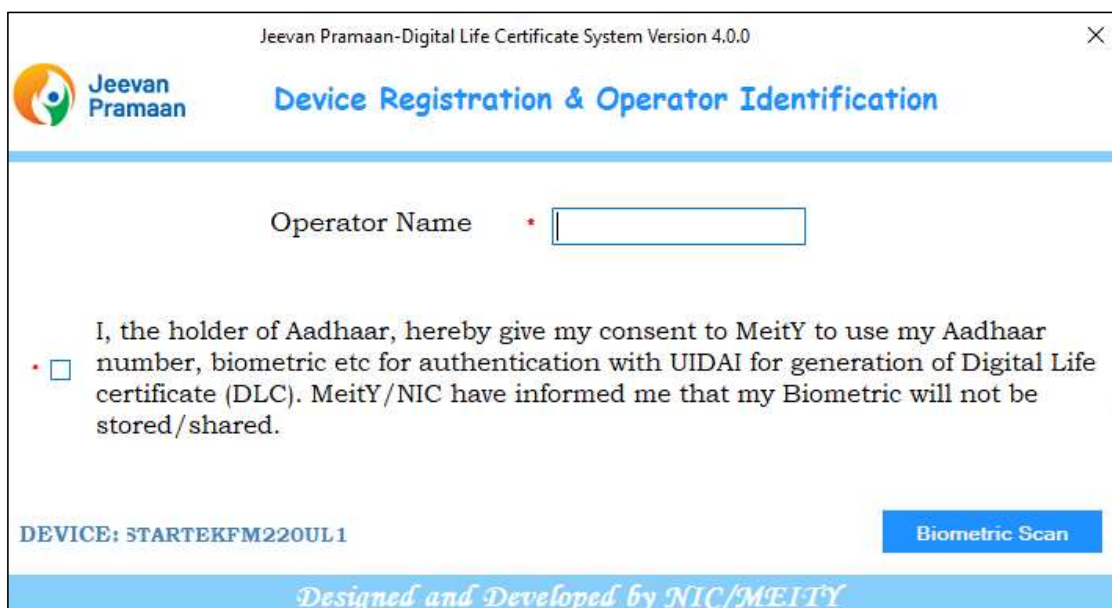
Device: STARTEK\$FM220UL1

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- ☐ After the Operator has entered the details, he/she will receive an OTP on entered mobile number as well as email.
 - ☐ Enter any one of the OTP received and then click on *Ok* button.
- (In case OTP is not received click on *Resend OTP* button)

Step-2: Operator Authentication (this is a one time process)



Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Jeevan Pramaan Device Registration & Operator Identification

Operator Name *

☐ I, the holder of Aadhaar, hereby give my consent to MeitY to use my Aadhaar number, biometric etc for authentication with UIDAI for generation of Digital Life certificate (DLC). MeitY/NIC have informed me that my Biometric will not be stored/shared.

DEVICE: 3TARTEKFM220UL1

Biometric Scan

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- ☐ After successful OTP Validation the screen shown on left will appear.
- ☐ The Operator needs to enter name and give consent for authentication by clicking on the checkbox.
- ☐ Click on *Biometric Scan* button to proceed towards finger/iris scan

Step-2: Operator Authentication (this is a one time process)

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Jeevan Pramaan Device Registration & Operator Identification

Operator Name * ritesh

☒ I, the holder of Aadhaar, number, biometric etc for generation of Digital Life certificate (DLC). MeitY/Biometric will not be stored/shared.

Operator Authentication Successful

OK

DEVICE: STARTEKFM220UL1

Biometric Scan

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- ❑ After you have successfully authenticated yourself through finger/iris scan, the application will show a pop “Operator Authentication Successful” which states that the Operator Registration is successful and the application restarts itself.

Step-3: Pensioner Authentication



Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Jeevan Pramaan Pensioner Identification English

☒ Aadhaar ☐ Virtual ID

* 

* Mobile

Email

Exit Generate OTP

Device: STARTEK\$FM220UL1

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- ❑ Next the Pensioner Authentication screen will open. Now whenever you run the application the Pensioner Authentication screen will open.
- ❑ The pensioner should enter his/her Aadhaar number and mobile number. The email address is optional.
- ❑ Next click on the *Generate OTP* button you will receive an OTP on the entered mobile number and email (only if the user has provided email)

Step-3: Pensioner Authentication

The screenshot displays the 'Jeevan Pramaan-Digital Life Certificate System Version 4.0.0' window. The title bar includes the Jeevan Pramaan logo and a language dropdown set to 'English'. The main heading is 'Pensioner Identification'. Under the 'Aadhaar' radio button, there is a modal dialog titled 'Enter otp received on' with a close button. The dialog shows 'Mobile/Email : 9123456789 (or) abc@abc.com' and an input field for the OTP. Below the input field are 'Ok', 'Resend Otp', and 'Cancel' buttons. In the background, a 'Generate OTP' button is visible. The bottom left corner shows 'Device: STARTEK\$FM220UL1' and the footer states 'Designed and Developed by NIC/MEITY'.



- ☐ Enter the OTP received and click on *Ok* button to proceed further.
(If OTP is not received, please click on *Resend OTP*)

Step-3: Pensioner Authentication

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Jeevan Pramaan

Pensioner Details

Pensioner Details**Preview & Consent****Aadhaar Authentication**

1) * Pensioner Name		6) * Disbursing Agency	
2) * Type of Pension		7) * Agency	
3) * Organisation Type		8) * Account Number(Pension)	
4) * Sanctioning Authority			
5) * PPO Number			
Are you Re-Married? ☐ Yes ☒ No		Are you Re-Employed? ☐ Yes ☒ No	
		Quit	NEXT

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- ❑ After successful OTP Validation the screen shown on left appears. The screen will be either blank or will have prefilled details as shown in the next slide.
- ❑ Enter all the details correctly, incorrect information will lead to rejection of Jeevan Pramaan by the Pension Disbursing agency

Step-3: Pensioner Authentication

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Jeevan Pramaan

Pensioner Details

Pensioner Details Preview & Consent Aadhaar Authentication

Use the dropdown to select PPO Number

Registered PPO Number: -----SELECT PPO-----

1) * Pensioner Name: 12345
201012345
191012345
20189999
Add New Pension PPO not in List for yourself

2) * Type of Pension: -----SELECT PPO-----

3) * Organisation Type: -----

4) * Sanctioning Authority: -----

5) * PPO Number: -----

6) * Disbursing Agency: -----

7) * Agency: -----

8) * Account Number(Pension): -----

Are you Re-Married? ☐ Yes ☒ No

Are you Re-Employed? ☐ Yes ☒ No

Quit NEXT

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- ❑ In case you get the screen with prefilled details, Select the desired PPO Number from the dropdown, or you can select 'Add new pension PPO not in List for yourself' if you want to add a new PPO Number which is not appearing in list and fill in the pension details.
- ❑ In case user selects a PPO Number, he/she can modify all the details except PPO Number.
- ❑ After entering all the details click on "NEXT" button

Step-3: Pensioner Authentication

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Jeevan Pramaan

Pensioner Details

Pensioner Details **Preview & Consent** **Aadhaar Authentication**

1) * Pensioner Name

2) * Type of Pension

3) * Organisation Type

4) * Sanctioning Authority

5) * PPO Number

6) * Disbursing Agency

7) * Agency

8) * Account Number(Pension)

Are you Re-Married? ☐ Yes ☒ No Are you Re-Employed? ☐ Yes ☒ No

Quit **NEXT**

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- ☐ the pensioner needs to add Re-marriage and Re-Employment details.
- ☐ In case the pensioner is re-employed or re-married, he/she is not allowed to submit DLC using the application, the pensioner needs to submit the required certificates to their pension disbursing agency.

Step-3: Pensioner Authentication

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

 **Jeevan Pramaan**

Preview of the Data Filled

Pensioner Details **Preview & Consent** Aadhaar Authentication

Pensioner Name	Agency
abc	Federal Bank
Type of Pension	PPO Number
Family	12312312
Organisation Type	Account Number(Pension)
Banks	123123123123
Sanctioning Authority	Are you Re-Married?
Banking Staff	No

- ☐ I certify that the above declarations are true and accurate.
- ☐ I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

[Back](#) [Submit](#)

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- ☐ This window shows the preview of all the details entered by the pensioner, make sure they are all correct and then tick both the **checkboxes** stating that the information entered is accurate
- ☐ click on **Submit** button to proceed further.

Step-3: Pensioner Authentication

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Preview of the Data Filled

Pensioner Details Preview & Consent Aadhaar Authentication

Pensioner Name: abc Agency: Federal Bank

Type of Pension: Others PPO Number: (Pension)

Organisation Type: Banks

Sanctioning Authority: Banking Staff

Confirm

Number of PPO remaining for DLC generation: 4
Do you want to generate DLC for the remaining PPO?

Yes No

☒ I certify that the above declarations are true and accurate.

☒ I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

Back Submit

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- ☐ In case the pensioner has multiple pensions then the pop-up shown on left appears which shows the number of PPOs remaining for DLC generation.
- ☐ The pop-up asks the pensioner whether he/she wants to generate DLC for the remaining PPO number's apart from the one which has already been entered. Click on **Yes** if you wish to do so else click on **NO**.
- ☐ In case user clicks on **YES** the user will be taken to the pensioner details screen (as shown on slide number 19) and the pensioner is required to select the remaining PPO numbers from the dropdown that he/she wants to add and repeat the process from slide 19 onwards.
- ☐ In case the user clicks on **NO**, the pensioner is taken to the screen on slide number 23.

NOTE: This screen will not appear if the pensioner has only one PPO Number/Pension.

Step-3: Pensioner Authentication

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Preview of the Data Filled

Pensioner Details Preview & Consent Aadhaar Authentication

Pensioner Name: abc

Type of Pension: Others

Organisation: Banks

Sanctioning Authority: Banking Staff

You have Selected the following PPO Numbers for Jeevan Pramaan Generation:

1) 123123123

I, the holder of Aadhaar, hereby give my consent to MeitY to use my Aadhaar number, biometric etc for authentication with UIDAI for generation of Digital Life certificate (DLC). MeitY/NIC have informed me that my Biometric will not be stored/shared.

☐

Quit Biometric Scan

☒ I certify that the above declarations are true and accurate.

☒ I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

Back Submit

Designed and Developed by NIC/MEITY



- ☐ The screen shows all the PPO numbers selected by the pensioner for DLC (Digital Life Certificate)/Jeevan Pramaan generation.
- ☐ The pensioner needs to tick the **checkbox** in order to give consent.
- ☐ Click on **Biometric SCAN** button to proceed further.

Step-3: Pensioner Authentication

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Preview of the Data Filled

Pensioner Details Preview & Consent Aadhaar Authentication

Thank you for submitting digital life certificate.

1) Pramaan id 2023098874677942 for ppo 123123123.

You can view your life certificate on the portal jeevanpramaan.gov.in by giving Pramaan id.

Pensioner Name : Neha
Registration Date and Time :2023-09-04 12:17:30

Close

☒ I certify that the above declarations are true and accurate.

☒ I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

Back Submit

Designed and Developed by NIC/MEITY



- ☐ Once authentication is successful, the DLC i.e Jeevan Pramaan is successfully generated and the Pramaan-id for each PPO number is displayed as shown on the screen.
- ☐ The pensioner will also receive a SMS on the mobile number provided during pensioner-authentication, the SMS contains the Pramaan-id and the link from which the pensioner can download the DLC if required.
- ☐ There is no need to physically submit the Digital Life Certificate to the Pension Disbursing Agency as it is automatically forwarded to the respective Pension Disbursing Agency.

Step-3: Pensioner Authentication

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Preview of the Data Filled

Pensioner Details Preview & Consent Aadhaar Authentication

Confirm

You have generated Digital Life Certificate for the following PPO Numbers:

1) 123123123

Do you want to generate Digital Life Certificate for any other PPO Number not already entered above?

Yes No

023-09-04 12:17:30

Close

Back Submit

Designed and Developed by NIC/MEITY



- ☐ After successful generation of DLC ,when pensioner click's on the close button the pop-up shown on left appears.
- ☐ The pop-up asks the pensioner whether he/she wants to add any new pension/PPO number not already entered above. If the pensioner wishes to do so click on **YES**.
- ☐ In case the pensioner clicks on **YES**, you need to repeat the steps from slide 19 onwards
- ☐ In case the pensioner has only one PPO then click on **NO**.